

MP POWER TRANSMISSION CO. LTD.



TENDER SPECIFICATION NO. TS-01/2026

**APPOINTMENT OF SERVICE PROVIDER TO IMPLEMENT ISMS (ISO 27001 :2022) AT TRANSCO SCADA JABALPUR AND INDORE AND
ALSO PROVIDE CERTIFICATION ALONG WITH TWO YEARS
SURVILLANCE AUDIT & INTERNAL AUDIT**

**Chief Engineer (T&C)
MP POWER TRANSMISSION CO. LTD:JABALPUR**

Cost of Tender Document: - Price: ₹1,180.00 (Including GST @18%)

Table of Contents

TENDER FORM	- 5 -
TENDER NOTICE	- 6 -
SECTION-I: INSTRUCTIONS TO TENDERERS.....	- 8 -
1.01 INSTRUCTIONS FOR ONLINE BID SUBMISSION:	8 -
1.02 REGISTRATION.....	8 -
1.03 SEARCHING FOR TENDER DOCUMENTS	9 -
1.04 PREPARATION OF BIDS	9 -
1.05 ASSISTANCE TO BIDDERS:	9 -
1.06 INSTRUCTIONS TO BIDDERS:	9 -
1.07 POWER OF ATTORNEY:	10 -
1.08 REBATE:	10 -
1.09 ACCEPTANCE OF OFFERS: -	11 -
1.10 SUBMISSION OF BIDS.....	11 -
1.11 SUBMISSION OF EARNEST MONEY:	12 -
1.12 TECHNO COMMERCIAL BID:.....	12 -
1.13 PRICE OFFER:	13 -
1.14 UPLOADED/ HARD COPIES:.....	13 -
1.15 DETAILS OF DOCUMENTS TO BE SUBMITTED: -.....	14 -
1.16 VALIDITY OF OFFER:	14 -
1.17 OPENING OF TENDERS:.....	14 -
1.18 CHANGE IN DATE & TIME OF OPENING OF BIDS:	15 -
1.19 COMPLETENESS OF OFFER:-	15 -
1.20 TENDER/BID EVALUATION PROCEDURE:-	15 -
1.21 NON-RESPONSIVENESS OF BIDS:-	17 -
1.22 MPPTCL'S RIGHT TO ACCEPT OR TO REJECT ANY OR ALL BIDS:	17 -
1.23 POLICY FOR ACCEPTANCE OF OFFERS:	17 -
1.24 FIRM & FIXED PRICES:	17 -
1.25 GOODS AND SERVICES TAX (GST):	18 -
1.26 DEVIATION IN COMMERCIAL AND TECHNICAL BID:.....	18 -
1.27 DEPARTURE FROM THESE CONDITIONS AND SPECIFICATIONS:.....	18 -
1.28 COMPLIANCE WITH OTHER CONDITIONS:	18 -
1.29 SITE VISIT:.....	18 -
1.30 PRE-BID MEETING:	18 -
SECTION-II: BID DATA SHEET.....	- 19 -
2.01 IMPORTANT TENDER DETAILS:-	19 -
2.02 KEY DATES:-.....	19 -
SECTION-III: SCOPE OF WORK.....	- 21 -

3.01	INTRODUCTION:.....	- 21 -
3.02	BRIEF SCOPE OF WORK:.....	- 21 -
3.03	LOCATIONS OF TRANSCO SCADA, MPPTCL, JABALPUR:	- 22 -
3.04	PROJECT TIMELINES:.....	- 22 -
SECTION-IV: QUALIFYING REQUIREMENTS.....		- 23 -
4.01	QUALIFYING REQUIREMENT:.....	- 23 -
4.02	REGISTRATION AND LICENSE: -	- 23 -
4.03	ELIGIBILITY OF BIDDERS:	- 24 -
SECTION-V: GENERAL CONDITIONS OF CONTRACT (GCC)		- 25 -
5.01	DEFINITIONS: -	- 25 -
5.02	CONTRACT DOCUMENTS: -	- 25 -
5.03	INTERPRETATION: -	- 25 -
5.04	COMMUNICATION: -	- 26 -
5.05	LAW AND LANGUAGE: -	- 26 -
5.06	PRICE BASIS: -.....	- 26 -
5.07	IDLING CHARGES: -	- 26 -
5.08	LIQUIDATED DAMAGES(PENALTY): -.....	- 26 -
5.09	QUANTITY VARIATION:	- 26 -
5.10	EXTENSION OF CONTRACT:.....	- 26 -
5.11	PERFORMANCE GUARANTEE: -	- 27 -
5.12	PAYMENT TERMS:-	- 27 -
5.13	SUBMISSION OF BILLS: -.....	- 28 -
5.14	TAXES & DUTIES: -	- 28 -
5.15	INSURANCE: -	- 28 -
5.16	INDEMNIFICATION:	- 29 -
5.17	EVENT OF DEFAULT: -.....	- 29 -
5.18	TERMINATION OF CONTRACT: -	- 29 -
5.19	CYBER SECURITY: -	- 30 -
5.20	CONFIDENTIAL INFORMATION: -	- 30 -
5.21	RIGHT TO REJECT OFFERS: -	- 31 -
5.22	DEDUCTION FROM CONTRACT PRICES: -	- 31 -
5.23	COMPLIANCE TO RULES/ REGULATIONS: -	- 31 -
5.24	NEGLIGENCE: -	- 31 -
5.25	BANKRUPTCY/INSOLVENCY OF THE AGENCY	- 31 -
5.26	DUTY AND BEHAVIOR OF AGENCY'S PERSONNEL	- 32 -
5.27	NOTICES AND INSTRUCTIONS.....	- 32 -
5.28	INSPECTION: -	- 32 -
5.29	ENGINEER-IN-CHARGE's DECISION: -	- 32 -

5.30	FORCE MAJEURE: -	- 32 -
5.31	CHANGE IN LAW: -.....	- 33 -
5.32	RESPONSIBILITY OF CONTRACTOR: -	- 33 -
5.33	DAMAGE TO PROPERTY AND INJURY TO PERSONNEL	- 33 -
5.34	CORRUPT OR FRAUDULENT PRACTICE(S).....	- 34 -
5.35	REGULATIONS OF LOCAL AUTHORITIES: -	- 34 -
5.36	DISPUTES:-	- 34 -
5.37	ARBITRATION:.....	- 34 -
SECTION-VI: BID FORMS		- 36 -
	UNDERTAKING-I.....	- 36 -
	PROFORMA -'I'	- 39 -
	PROFORMA-V	- 40 -
	SCHEDULE-1.....	- 41 -
	SCHEDULE- 2	- 42 -
	SCHEDULE- 3	- 45 -
	SCHEDULE- 4	- 46 -
	SCHEDULE-4(A)	- 47 -
	SCHEDULE-4(B)	- 48 -
	SCHEDULE-5	- 49 -
	SCHEDULE-6	- 50 -
	SCHEDULE-7	- 51 -
	ANNEXURE-I.....	- 53 -

TENDER FORM

(To be kept in Cover-2)
TENDER SPECIFICATION NO. TS-01/2026
FOR
**APPOINTMENT OF SERVICE PROVIDER TO IMPLEMENT ISMS (ISO 27001 :2022) AT
TRANSCO SCADA JABALPUR AND INDORE AND ALSO PROVIDE CERTIFICATION
ALONG WITH TWO YEARS SURVILLANCE AUDIT & INTERNAL AUDIT**

The undersigned hereby tenders and offers (subject to Company's conditions of tendering) the **M.P. POWER TRANSMISSION COMPANY LIMITED** (hereinafter referred to as '**Company**') for Appointment of Service Provider to implement ISMS (ISO 27001 :2022) at Transco SCADA Jabalpur and Indore and also provide certification along with two years Surveillance Audit & Internal Audit and things which are described or referred to in the enclosures and schedules to the Tender Specification No.**TS-01/2026** copies of which are annexed hereto and which under the terms thereof are to be supplied, executed and done by the Contractor in a thoroughly good and workman like manner and to perform and observe the provisions and agreements or the part of the Contract contained in or reasonably to be inferred from the said tender documents for the sums and at the rates set out in schedules annexed hereto.

It is confirmed that questionnaire enclosed with this tender document and all other conditions, wherever described in the tender documents have been replied in full giving clear details. It has been noted that in case any reply is not given or any reply is incomplete/ambiguous the MPPTCL will have the right to interpret to its best advantage. MPPTCL decision in this regard will be final and binding. The tenderer will have no right to furnish any technical or commercial clarification after opening of the bid which may in any way alter the offered prices.

Scanned copies of documentary proof for online payment towards cost of tender specification No. **TS-01/2026** and Earnest Money has been uploaded on portal.

Dated this.....

**Tenderer's Name & Signature
with seal of the company**



**OFFICE OF THE CHIEF ENGINEER (T&C)
MADHYA PRADESH POWER TRANSMISSION CO. LTD.**

BLOCK NO. 4, SHAKTI BHAWAN, RAMPUR, JABALPUR- 482008

(REGD. OFFICE: BLOCK NO. 2, SHAKTI BHAWAN, RAMPUR, JABALPUR)

Ph: (0761)2702209, 2702210, 2702202; e-mail: ce.tnc@mptransco.nic.in, ee3.tc@mptransco.nic.in

TENDER NOTICE

Online tenders are invited from eligible bidders for following work. The Bids will be received online on the portal <http://www.mptenders.gov.in> up-to date & time as per key dates. The bids will be opened in the office of the undersigned as mentioned in tender time schedule (key dates) in presence of bidders/ their duly authorized representative who may like to be present at the time of opening of tender: -

Tender No.	Particulars	EMD Amount (in ₹)	Tender Cost including GST (in ₹)	Due date of opening of Tender online
TS-01/2026	Appointment of Service Provider to implement ISMS (ISO 27001 :2022) at Transco SCADA Jabalpur and Indore and also provide certification along with two years Surveillance Audit & Internal Audit	21,500/-	1,180/-	18.02.2026

The bidders may please note carefully that they are required to submit EMD or EMD Exemption documents, which is our mandatory requirement. Details of EMD or exempted from submission of EMD is specified in the tender specification, please read the Tender Document carefully.

For updated/extended due dates for opening of tender (EMD in Cover-1 & Techno-commercial bid in Cover-2) please refer to the online key dates.

NOTE: -

- (1) Other details can be seen in the complete tender documents available on e-portal <http://www.mptenders.gov.in>
- (2) Tender document can be purchased only online and downloaded from main portal <http://www.mptenders.gov.in> by making online payment for prescribed non-refundable tender document cost using online Payment Gateway Services integrated in to the e-Procurement System, Services & gateway charges shall be borne by the bidder. Only in case the tender is dropped without opening, the tender cost shall be refunded after deduction of necessary portal charges. Manual purchase of tender is not allowed. It is mandatory for all the bidders to pay tender document cost to participate in the tender.
- (3) Pre-bid meeting, if mentioned in tender document, shall be organized in the office of undersigned on date and time indicated under key dates of tender document. Interested bidders can also join the pre-bid meeting online & the link will be notified in due course of time.
- (4) The bid should be filled in and the bid seals of all the envelopes and the documents which are to be uploaded by the bidders should be submitted online upto as per time schedule (key dates)

- (5) The relevant portion of tender which tenderer have to fill online would be available on above website as per date mentioned in each tender document. The company reserves the right to reject any or all the tender or accept any tender in full or part as considered advantageous to the Company, whether it is lowest or not, without assigning any reason whatsoever it may be.
- (6) Since the online bidders are required to sign their bids online using class III Digital Certificates only, hence they are advised to obtain the same at the earliest. For further information, bidders are requested to contact Madhya Pradesh State Electronic Development Corporation Ltd, State IT Centre, 2nd Floor, 47-A, Arera Hills, Bhopal-462 011, Telephone No. 0755-2518500/269, E-mail: support-proc@nic.in. or helpdesk Telephone No. 0120 - 4001002/ 4000462/ 4001005/ 6277787.
- (7) Bidders intending to participate in the Tender are required to get themselves trained on the e-Procurement System.
- (8) The bidders are required to invariably upload the documentary evidence of submission of EMD (or EMD Exemption certificate if applicable) in Cover-1 without which online offer i.e. Cover 2 & 3 shall **NOT** be opened.
- (9) No offer will be accepted without valid earnest Money Deposit, unless exempted by the Company. If on opening of tender, it is revealed that EMD amount is inadequate/any other discrepancy is noticed, the tender shall be rejected.
- (10) The original EMD BG in physical form should reach this office within 7 days after date of opening of Techno-Commercial Bid. The date of opening of EMD & Techno-Commercial bid shall be the date of opening of Tender for all the purpose.
- (11) The corrigendum or addendum to the bidding documents, if any as well as any change in due date(s) of opening of tender will be published on the website <http://www.mptenders.gov.in> and also Company's website <http://www.mptransco@nic.in> but will not be published in newspapers. Hence participant bidders are advised to regularly visit the websites until the bid opening. The Company shall not be responsible in any way for any ignorance of the bidders about the corrigendum or addendum or change in the due date(s).

The date of opening of EMD & Techno-Commercial Bid shall be the date of opening of tender for all the purpose. In case the date of opening of the tender is declared a holiday, the tender opened on the subsequent working say at specified timing. The date of opening of financial bid/price offer may vary depending upon time taken in techno-commercial evaluation. The tenderers may please keep themselves updated of price offer opening date from the e-portal.

Date: 16.01.2026


(Amar Kirti Saksena)
Chief Engineer(T&C)
MPPTCL JABALPUR

SECTION-I: INSTRUCTIONS TO TENDERERS

1.01 INSTRUCTIONS FOR ONLINE BID SUBMISSION:

- 1.01.1 Bidders are requested to submit their offer as per conditions of this bidding document. In case of any deviation from conditions as specified herein, the offer will not be accepted.
- 1.01.2 The bidders are required to submit soft copies of their bids electronically on the MP TENDERS Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the MP TENDERS Portal, prepare their bids in accordance with the requirements and submitting their bids online on the MP TENDERS Portal. More information useful for submitting online bids on the MP TENDERS Portal may be obtained at <https://mptenders.gov.in/nicgep/app> wherein the details and relevant links are available in the Bidders Manual Kit on the right pane of website which is also given as under:

Bidders Manual Kit - Open Source Software Link

Sl. No	Particulars	Downloads
1	Notice to Bidders	notice_to_bidders_v906.pdf
2	Registration of Bidders	Bidder_Registration_Manual_Updated_v906.pdf
3	Uploading of My Documents	MyDocument_Updated_v906.pdf
4	Online e-Bid Submission	Three_Cover_Bid_Submission_New_v906.pdf Two_cover_bid_submission_new_v906.pdf Four_cover_bid_submission_new_v906.pdf Single_Cover_bid_submission_New_v906.pdf
5	Online Bid Withdrawal	bid_withdrawal_updated_v906.pdf
6	Online Bid Re-submission	Bid_Resubmission_Updated_v906.pdf
7	Clarifications (Tender Status, My Archive...)	Enquiry_Updated_v906.pdf
8	Trouble Shooting	troubleshoot_document_v906.pdf
9	BOQ Preparation Guidelines	ItemWise_BOQ_New_v906.pdf Percentage_BOQ_Updated_v906.pdf ItemRate_BOQ_Updated_v906.pdf

1.02 REGISTRATION

- 1.02.1 Bidders are required to enrol on the e-tender module of the Central Public Procurement Portal (URL: <https://mptenders.gov.in/nicgep/app>) by clicking on the link "**Online bidder Enrolment**" on the MP TENDERS Portal.
- 1.02.2 As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 1.02.3 Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the MP TENDERS Portal.
- 1.02.4 Upon enrolment, the bidders will be required to register **their valid Digital Signature Certificate (Class III Certificates with signing key usage)** issued by any Certifying Authority recognized by CCA India, with their profile.

- 1.02.5 Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- 1.02.6 Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

1.03 SEARCHING FOR TENDER DOCUMENTS

- 1.03.1 There are various search options built in the MP TENDERS Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, other keywords etc. to search for a tender published on the MP TENDERS portal.
- 1.03.2 Once the bidders have selected the tenders they are interested in, they may download the required documents/ tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the MP TENDERS Portal to intimate the bidders through SMS/ e-mail in case there is any corrigendum issued to the tender document.
- 1.03.3 The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

1.04 PREPARATION OF BIDS

- 1.04.1 Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 1.04.2 Bidder should go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Bidder should note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each document that needs to be submitted. Any deviation from these may lead to rejection of the bid.
- 1.04.3 Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 1.04.4 To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

1.05 ASSISTANCE TO BIDDERS:

- 1.05.1 Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 1.05.2 Any queries relating to the process of online bid submission or queries relating to MP TENDERS Portal in general may be directed to the 24x7 MP TENDERS Portal Helpdesk telephone No 0120-4001002.

1.06 INSTRUCTIONS TO BIDDERS:

In Schedule-2 (Commercial Questionnaire), various important technical and commercial terms and conditions are given. It is necessary to furnish all the information as per Questionnaire in standard format without making any reference to any clause in the tender. The Questionnaire duly filled in and signed has to be uploaded/ submitted along with the offer.

- 1.06.1 The price offer shall include submission of details of prices strictly as per **Schedule-1 (BoQ.xls)** (Schedule of prices and quantity) in standard online format. It may be mentioned that no such information should be furnished in the price offer which may not be in conformity with details furnished in techno-commercial offer/bid. In case of any discrepancy, suitable loading on prices will be considered for which responsibility will rest on the bidders. **The Bidder will be solely responsible for correctness of their quoted prices.**
- 1.06.2 Further submission of any additional information or document after opening of techno-commercial part of tender, which may affect the financial commitment or technical/commercial eligibility of tenderer, will not be allowed.
- 1.06.3 It is obligatory on the part of the bidder to comply with all our commercial terms & conditions.
- 1.06.4 The MPPTCL reserves the right to reject any or all tenders or to accept any tender considered advantageous to the MPPTCL whether it is the lowest offer/ bid. No reasons will be assigned by the MPPTCL for this and this will be binding on the bidders.
- 1.06.5 Tenders/Bids submitted through any other mode shall not be considered.
- 1.06.6 All Tenders/Bids should be made out in English.
- 1.06.7 The prices should be quoted on “**FIRM**” basis only and no price variation shall be payable by MPPTCL. No other information should be furnished in the Price offer since price offer shall be opened at a later date.
- 1.06.8 The bidders are requested to upload **certification /requisite document/registration certificate whether they are covered under MSMED act 2006 indicating category** i.e. micro unit, small unit or medium enterprise for exemption as specified in clause 1.11.4 of this section.
- 1.06.9 The bidders shall submit their eligibility and qualification details, techno-commercial bid, and price offer/bid in the standard formats displayed on e-tender website / appended with the tender documents. The bidders shall upload the scanned copies of all the relevant certificates, documents etc. in support of Techno-commercial offer/ eligibility criteria and other requisite certificate/ documents on the e-tenderer web site. The bidders shall sign on the statements, documents, certificates, uploaded by him, owing responsibility for their correctness/ authenticity. The bidders may use the online “my space” feature of e-tender website for keeping all the documents (scanned copies, PDF files, excel files etc.) that they may require to attach/ upload during online tender/bid preparation process in order to complete the process in time and to avoid the possibility of session expiry/ time out. The bidder shall attach/ upload all the required documents for the specific tender during the tender/bid submission as per the tender notice and tender document.
- 1.06.10 On the due date of e-tender opening, techno-commercial offer of qualified bidders (of those bidders having desired credentials & PQR and EMD as per NIT) will be opened on line. MPPTCL reserves the right to extend the due date of opening of techno-commercial offer, considering participation of qualified bidders in the tender.
- 1.06.11 The bidder will be solely responsible for the correctness / genuineness of the downloaded tender documents from the website. If the offer submitted through the downloaded tender documents, which are incomplete or with changed contents, the offer will be summarily rejected.

1.07 POWER OF ATTORNEY:

The bidders may please note that notarized power of attorney regarding confirmation of authorization to sign on behalf of the bidder shall necessarily be submitted along-with the offer. The same shall be furnished in original by successful bidder at the time of submission of performance guarantee.

1.08 REBATE:

Prices are to be offered considering all discounts/ rebate. No rebate/ discount is to be offered separately.

Bidders intending to participate in the tender are required to get themselves trained on the e-procurement system. The bidders are required to contact the Service Provider to confirm about their session in advance to facilitate smooth tender/bid submission as detailed out in clause 1.01 “Instructions for Online bid submission”.

1.09 ACCEPTANCE OF OFFERS: -

- 1.09.1 The bidders shall have to participate for the complete scope of tender. Specific requirements of e-tendering and commercial matters are indicated under various clauses of this tender document. Bidders are advised to go through contents of various clauses of specific requirement for e-tendering and standard commercial terms &conditions very carefully. In case of noncompliance/ lapse, responsibility for the same will rest on them.
- 1.09.2 While deciding placement of order for supply, installation, commissioning and also quantities to be allocated to a manufacturer/ supplier against this tender, apart from the prices quoted and compliance to terms and conditions of the tender specifications, purchaser will also take into account such factors as performance against earlier contracts in terms of quality of equipment/material supplied as also performance of their equipment/material in our system, after sales service and adherence to prescribed time schedules. Offers of such Supplier/manufacturer, who have poor track record of supply and/ or equipment performance in earlier contracts may not be considered. The decision of the MPPTCL in this regard be final & binding on the bidders.
- 1.09.3 In Commercial Questionnaire, few questions towards various important commercial terms and conditions have been given. It is necessary to reply all the questions and furnish the information as mentioned therein.
- 1.09.4 The bidders may kindly note that the offered prices should be on FIRM basis only, as such no price variation shall be payable.

1.10 SUBMISSION OF BIDS

- 1.10.1 Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 1.10.2 Bidder has to upload scanned self-certified copies of credential/PQR documents against respective tender as specified in NIT.
- 1.10.3 Bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 1.10.4 Bidder has to select the payment option as “online” for payment of the tender fee / EMD as applicable.
- 1.10.5 The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 1.10.6 All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128-bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener’s public keys.
- 1.10.7 The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 1.10.8 Upon the successful and timely submission of bids (i.e. after clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

- 1.10.9 The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.
- 1.10.10 Bidders should duly upload the documents and fill the tender. The online tender should be submitted before Tender Submission End date.
- 1.10.11 No hard copy to be submitted except for EMD submitted in form of BG.

1.11 SUBMISSION OF EARNEST MONEY:

- 1.11.1 The EMD of respective amount as indicated against the tender is to be submitted/furnished in the following manner:
- Online by bidder through Net banking/RTGS/NEFT on website at the time of submission of e-tender.
 - By Bank Guarantee (BG) as per **Proforma-IV** enclosed with the Bid Specification. The BG should be valid for a period of minimum one year from date of tender opening. Scanned copy of Bank Guarantee should be uploaded and original Bank Guarantee should be submitted by the bidder within stipulated period in accordance with procedure laid down below.
- 1.11.2 No offer will be accepted without valid Earnest Money Deposit unless exempted.
- 1.11.3 The prospective bidders will upload scanned and self-certified copies of requisite EMD documents/documents for exemption of EMD on the website along with tender offer.
- 1.11.4 It may please be noted that in no case whatsoever the condition of submitting the earnest money will be waived or relaxed, except in case of:
- Registered Small Scale Industries of Madhya Pradesh having permanent registration or **MSME registered of Madhya Pradesh only**. The registration should be in the name of for the items quoted in the tender and should be valid at the time of opening of tender.
 - Ancillary Units of Madhya Pradesh State Electricity Board.
 - All States/Central Government owned agencies of India.
 - Small-scale Units enlisted with the National Small-scale Industries Corporation for Central Govt. Stores Purchase Program. This registration must be valid and the items/ services specified in the tender must be registered in this certificate.
- 1.11.5 The Tenderers getting exemption are required to upload scanned copy of relevant documents duly attested for claiming exemption in furnishing earnest money. Further, registration certificate should clearly certify that the tenderer is registered for the services required under the instant case. If this is not complied with, the Bid will be rejected.
- 1.11.6 SSI / NSIC certificate should clearly indicate validity period of the registration. In case this is not specifically indicated, the registration will be treated as invalid and offer will be ignored. Validity of certificates should be available minimum upto the period of validity of offer.
- 1.11.7 **The prospective bidders, who are submitting EMD in form of BG, shall physically submitted the BG in a sealed envelope super scribning “EMD of ₹ _____/- in the form of BG against Tender Specification No. TS-__/2025”. They shall also upload scanned self-certified copies of requisite EMD documents on the website along with tender offer.**

1.12 TECHNO COMMERCIAL BID:

Tenderers must positively complete online e-tendering procedure <https://mptenders.gov.in>. They shall have to submit the following documents online in the website.

- Their complete techno-commercial offer containing detailed material description, specification and all commercial terms and conditions. This document should not contain any price part.
- Techno-commercial information in the form of questionnaire and schedules as indicated in tender document
- Techno-commercial offer, questionnaire and schedules must be uploaded in the website.

1.13 PRICE OFFER:

- 1.13.1 The prices shall be quoted strictly as per the Price Schedule (i.e. BoQ.xls) with all the fields duly filled.
- 1.13.2 Bidder shall have to submit the price offer documents downloaded from website and uploaded as per instructions therein. Physical submission of price bid or Uploading PDF or any other format/ file of price bid other than that given in the tender (i.e. BoQ.xls) will not be considered. Prices are to be quoted at designated places only. The price offer of techno-commercially qualified bidder shall be opened online at the notified date. Bidders can view information of date of price offer opening by logging in to website.
- 1.13.3 The price offered to MPPTCL must be in Indian Rupees only, inclusive of complete scope of work under Section-III (Scope of work), applicable taxes and duties, packing forwarding, import and custom clearance, transportation, insurance till delivery at respective location, cost of installation commissioning and comprehensive Warranty/support services under warranty etc. No other charges shall be payable.
- 1.13.4 From the date of placing the order till the delivery of the equipment, if any changes are brought in the tax structure by the Government resulting in reduction of the cost of the equipment, the benefits arising out of such reduction shall be passed on to MPPTCL.
- 1.13.5 Bidder shall submit price bid in the schedule of prices in BoQ.xls sheet online only. The price bid shall neither be submitted physically nor be uploaded in PDF format electronically (online) anywhere along with this electronic price bid except in excel file indicated above otherwise the bid shall be rejected.
- 1.13.6 All the cells of BoQ.xls sheet (schedule of price online) have been locked for entry except those cells indicated in blue. In the blue cell, (which are not locked) relevant entries viz Name of Bidder/Firm, offered rates, GST in % etc., is to be filled by the bidder. After filling details in relevant cells indicated blue, the content of other cells (white coloured cells which are formula based) automatically takes its value. Therefore, attempt should not be done by bidder to change the values in white coloured cells.
- 1.13.7 Any field left blank or not filled (in cells which are not locked) as per the instructions given in Price Schedule may lead to rejection of such bid(s).

1.14 UPLOADED/ HARD COPIES:

- 1.14.1 All the bidders shall invariably upload the scanned signed copies of documents i.e. EMD/BG/ MSME Registration Certificate of MP or NSIC registration, as the case may be, towards EMD and system generated money receipt for online payment of tender cost in e-tender system and this will be the primary requirement to consider the tender/ bid responsive.
- 1.14.2 The evaluation of techno-commercial offer shall be carried out after verifying the uploaded certificates/ documents, EMD or EMD exemption certificate and system generated receipt for tender cost in the e-procurement system.
- 1.14.3 The prospective bidders, who are submitting EMD in form of BG shall invariably furnish the original BG towards EMD to the Tender Inviting Authority within the date and time specified in the tender, either personally or through courier or post and the receipt of the same within the stipulated date shall be the responsibility of the bidder. The department will not take any responsibility for any delay in receipt/ non-receipt of original BG towards EMD from the bidders before the stipulated time. On receipt of documents, the department shall ensure the genuineness of the BG towards EMD and all other Certificates/ Documents uploaded by the bidder in e-tender system in support of the qualification criteria before opening of Price offer.
- 1.14.4 If any bidder fails to submit the original hard copies of uploaded BG towards EMD within stipulated time or if any variation is noticed between the uploaded documents and the hard copies submitted by the bidder, in such case, their offer shall be rejected by MPPTCL and decision of MPPTCL shall be bound on bidder.
- 1.14.5 The bidder has to keep track of any changes by viewing the addendum/ corrigendum issued by the tender Inviting Authority on time-to-time basis on e-tender platform. The department calling for tender shall not be responsible for any claims/ problems arising out of this.

1.15 DETAILS OF DOCUMENTS TO BE SUBMITTED: -

1.15.1 Following standard online formats are required to be filled in and self-certified scanned copies of following documents are required to be uploaded on portal as attached with this tender document to participate in the bidding process as detailed below:

A Cover-1

- i. Tender Form - In prescribed format
- ii. Tender Cost - Proof of tender cost paid
- iii. Undertaking-I - Affidavit/declaration by the bidder
- iv. Proforma-I - Details of Earnest Money
- v. Proforma-V - EMD - Scanned copy of DD/Bank Guarantee as per Proforma or System Generated receipt or
- Documentary evidence regarding Exemption for MSME of MP, SSI/NSIC units, if applicable

B Cover-2

- i. Schedule-2 - Commercial Questionnaire
- ii. Schedule-3 - Commercial and Technical Deviations
- iii. Schedule-4 - Schedule of qualifying requirements
- iv. Schedule-4(A) - Details of experienced employees employed by the bidder
- v. Schedule-4(B) - Details of past experience of the bidder
- vi. Schedule-5 - Details of Ongoing works
- vii. Schedule-6 - Litigation History
- viii. Schedule-7 - Check List
- ix. **Other Documents**
 - Power of Attorney
 - PAN card & GST Registration
 - Past order copies
 - Performance report alongwith Work Completion Certificate for MPPTCL Whether Work performance certificate from other department where the firm has executed work
 - Copy of CERT-IN empanelment alongwith copy of valid accreditation from NABC is enclosed.

OR

 - Copy of CERT-IN empanelment alongwith agreement with certification agency having valid accreditation for National Accreditation Board for Certification Bodies (NABC)
 - Copy of valid ISO 27001-2022 or SOC-2 type certificate
 - Any other Documents, bidders may upload

C Cover-3

- i. Schedule-I - Prices and Quantity

1.15.2 Tenderer intending to participate in the tender are required to get themselves trained on e-procurement system. The tenderer is required to contact the service provider M/s Madhya Pradesh State Electronic Development Corporation Limited for all enquiries, clarification etc., if any related to e-tendering.

1.16 VALIDITY OF OFFER:

The offer should be kept valid for a minimum period of 120 days from the date of opening of tender. The bids valid for less than prescribed days will not be considered. No representation against rejection of bids on this ground will be considered.

1.17 OPENING OF TENDERS:

During the online Techno Commercial offer opening, the EMD/ tender cost part of all the bidders will be opened first and after the verification of the BG towards EMD and verification of

EMD exemption certificate, the offers will be short listed for PQR & Techno-Commercial Bid opening. Subject to fulfilment of conditions related to tender cost/ earnest money deposit, the techno-commercial offers shall be opened and after evaluation of the same, the decision will be taken for selection of offers for the purpose of opening of price offer.

1.18 CHANGE IN DATE & TIME OF OPENING OF BIDS:

- 1.18.1 Bids shall be opened on the due date and time as notified in the presence of the bidder or their authorized representative who may be present. If the due date of opening / submission of tender document is declared a holiday by the Central/ State Govt. or Local administration, it will automatically get shifted to the next working day, for which no prior intimation shall be given. The tender opening shall be continued on subsequent dates in case opening of all the bids is not completed on the date of opening.
- 1.18.2 In the event of any issue, the tender/bid data in question shall be liable for a due process of verification by the authorized officer of e-procurement system of Madhya Pradesh Power Transmission Co. Ltd., Jabalpur.
- 1.18.3 It may please be noted that the due date/time of opening can be altered, extended, if desired by the Company without assigning any reason. However, due intimation shall be given / published.
- 1.18.4 The date of opening of bid/ price offer may vary depending upon time taken in techno-commercial evaluation. The bidders may please keep themselves updated of price offer opening date from the E-portal.

1.19 COMPLETENESS OF OFFER:-

- 1.19.1 MPPTCL shall rectify nonmaterial, nonconformities or omissions. To this effect, the offered Price shall be adjusted, for comparison purposes only, to reflect the price of the missing of non-confirming item or component. The adjustment shall be made as under:
- 1.19.2 "The cost of minor omissions or missing items in the scope of supply will be added to the offered Price to allow for Bid comparison on an equal basis. The cost of all quantifiable non-material, non-conformities or omissions from the contractual and commercial conditions will be evaluated. MPPTCL will make the price adjustment based on the maximum price quoted for the same item by the other Bidders".
- 1.19.3 It has been noticed in the past Bids that some of the information furnished in the schedule of technical particulars and technical questionnaire do not match with each other. In order to avoid any discrepancy, it may be noted carefully that for the purpose of price evaluation, the details brought out by the Bidders in "Schedule of Technical Questionnaire" and "Schedule of Commercial Questionnaire" will be treated as final and evaluation will be done based on the information which will be given in these schedules. In case of any discrepancy in regard to information given in any other table, responsibility will rest on the Bidders. While this condition shall be applicable for the purpose of price evaluation, at the time of acceptance of offer, MPPTCL will have the right to take such of the values which are advantageous to MPPTCL.
- 1.19.4 Bidders have to ensure before submission of their offer its completeness in regard to all qualifying requirements. The bidders have to ensure that required certificates of experience, performance, etc., as required elsewhere in this document are necessarily attached with their offer. It needs to be appreciated that sufficient time is being allowed between invitation of Bid and its opening. Bidders in case of doubt may feel free to seek clarifications required by them before submitting their offer. MPPTCL may or may not seek any clarification on the details furnished in the offer of individual bidder. Non submission of any details or document required may render their Bid offer liable for rejection. This may please be noted carefully.

1.20 TENDER/BID EVALUATION PROCEDURE:-

- 1.20.1 The evaluation of the bids shall be carried out on the basis of lowest offered price. For each bid, the price would be computed by loading quoted unit rates with applicable rate of taxes as per schedule of price i.e. BoQ.xls and based on the lowest computed price,

the contract may be awarded to the lowest substantially responsive bidder. In case the prices received are found to be much higher than the cost estimated by the purchaser, the purchaser reserves the right to call the revised price from all responsive bidders through snap bidding or negotiate the prices with the lowest substantially responsive bidder.

1.20.2 MPPTCL shall evaluate the bids in respect to the substantive responsiveness of the bid or otherwise. MPPTCL shall carry out detailed evaluation of the substantially responsive bids. MPPTCL shall check the bid to determine whether they are complete, whether any computational errors have been made or required sureties have been furnished. Arithmetical error shall be rectified on the following basis: -

- a) If there is a discrepancy between the unit price and total price that is obtained multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected by MPPTCL.
- b) In case of discrepancy between words and figures, the amount in words shall prevail.

1.20.3 Bidder may please note that the evaluation shall be carried out based on documents, schedules, certificates etc. submitted by the bidders along with their bid and in case of incomplete documentation, their bid may run the risk of rejection as preferably, no additional documents shall be sought by MPPTCL and no additional documents after submission of bid will be accepted from the bidders. However, one chance may be given to bidders for submission of necessary information/documents/clarification within a reasonable time indicated in request letter of MPPTCL subject to maximum of 07 working days from the date of request made. Thereafter, based on available documents/information, proposal shall be finalized i.e. the bids of such bidders who failed to submit requisite documents within prescribed time mentioned in request letter of MPPTCL shall be rejected on account of incomplete documents. Also, MPPTCL will not make any further correspondence in above reference. Therefore, while submitting the bid, Bidders are requested to ascertain thoroughly and verify that the documents, schedules, certificates etc. being submitted are correct and in line with requirements stipulated in the tender documents. In case of incomplete/incorrect submission of documents, schedules, certificates etc. or in case these are not fulfilling requirements/qualification criteria etc., bids may run the risk of rejection for which bidders shall be solely responsible.

1.20.4 **It may please be noted that the services of e-portal have been availed by MPPTCL for the purpose of inviting the tenders. The portal itself works out the prices & indicates name of the L1 bidder, However MPPTCL will carry out detailed evaluation of prices as per the criteria stipulated in the tender document and determine the lowest substantially responsive bidder. The lowest substantially responsive bidder determined by MPPTCL will be considered for award of order/contract.** The bidders may please also note that MPPTCL reserves the right to reject any or all tenders or to accept any tender considered advantageous to the MPPTCL whether it is the lowest offer/ bid. No reasons will be assigned by the MPPTCL for this and this will be binding on the bidders.

1.20.5 **Snap Bidding:-**"In case the prices received are found to be much higher than the cost estimated by MPPTCL/order placed by other utility for similar works, MPPTCL reserves the right to opt for Snap Bidding, in which case following conditions shall be applicable:-

- a) In case MPPTCL opts for snap bidding, all the initial Price Bids shall be discarded and all the responsive Bidders, whose Price Bids were earlier opened, shall be invited to submit the new Price Bids as per terms and conditions of the bidding document. The timeline for submission and Price Bid opening of such Price Bids shall be intimated separately to all such Bidders by MPPTCL. Bidders submitting new Price Bids electronically shall follow the electronic Bid submission procedures specified for resubmission of Price Bids.

The lowest evaluated price received under initial bidding shall be communicated to the responsive Bidders and they shall not be allowed to quote above the lowest

- evaluated price in the new Price Bid. If any Bidder's new price is found to be higher than the lowest evaluated price during the initial bidding, it's Bid shall be treated as non-responsive and the Bidder shall not be considered for award.
- b) In case, any of the invited Bidder does not submit new Price Bid during the snap bidding then, the Bidder shall not be considered for any further evaluation by MPPTCL.
 - c) Re-submitted new Price bids shall be again evaluated by MPPTCL as per terms and conditions of the Bidding document. MPPTCL shall evaluate the Price Bids and derive the lowest evaluated Bid (L1). However, even after submission of new Price Bids by the Bidders, MPPTCL reserves the right to reject the lowest Evaluated Bid Price. If the Bid is rejected by MPPTCL then the entire Bidding process shall be annulled."
 - d) **In case, if snap bidding could not be possible due to limitation of e-portal or MPPTCL felt necessary, then negotiation of the prices shall be done with lowest responsive bidder.**

1.21 NON-RESPONSIVENESS OF BIDS:-

The Bids received will be rejected summarily on the following grounds-

- i. The EMD/ EMD exemption as per Bid not uploaded/submitted.
- ii. The Bidder not fulfilling the qualifying criteria.
- iii. The Bidder not uploaded the required documents in support of qualifying criteria.
- iv. The Bidder not uploaded the copy of valid GST registration certificate and/or PAN card.
- v. Original BG towards EMD (hard copy) not furnished within stipulated time.
- vi. The requisite code is not available in the MSME registration certificate.
- vii. The Bidder not complying with the other terms and conditions as stipulated in Bidding Document.

1.22 MPPTCL'S RIGHT TO ACCEPT OR TO REJECT ANY OR ALL BIDS:

MPPTCL reserves the right to accept any offer/bid, and to annul the tendering/bidding process and reject any or all offers/bids at any time prior to award of contract without any obligation to assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders. The offer of the bidder may also be rejected on ground of following unsatisfactory performance, even on fulfilment of all the qualifying criteria: -

- i. Offers of those bidders who have been debarred / black listed for future business with our company/ MPSEB and its successor companies may be summarily rejected.
- ii. Those bidders, whose past performance has not been found to be satisfactory against previous tenders of MPSEB / Companies formed on restructuring of MPSEB, may not be considered for placement of order. Some of the factors which contribute to poor performance of a bidder are as follows: -
 - Non-execution of previous order(s) or
 - Inordinate delay in execution of previous order(s).

1.23 POLICY FOR ACCEPTANCE OF OFFERS:

MPPTCL also reserves the right to take into account overall past performance and compliance of qualifying requirement of bidders for the purpose of acceptance of their offer.

1.24 FIRM & FIXED PRICES:

The prices against this bid specification shall be on "FIRM" (Fixed) cost basis and no price variation whatsoever shall be payable. Whatever expenditure like hike in wages, for providing residential facilities, conveyance, uniform & accessories, mobile expenses etc. to their deputed personnel etc. at work place that may be expected for successful execution of the work should be included by the bidder in their offered prices & no claim of successful bidder shall be entertained by MPPTCL for revising or charging additional cost/expenditure after opening price bid & after acceptance of rates.

1.25 GOODS AND SERVICES TAX (GST):

- 1.25.1 Ex-works/Unit prices should be quoted exclusive of GST. The prevailing rate of GST has been mentioned separately in the given price schedule.
- 1.25.2 The GST shall be payable as per actual subject to submission of documentary evidence.
- 1.25.3 Any variation in GST shall be payable subject to submission of documentary evidence within the contractual delivery period of the contract only. The GST on finished equipment/material will be paid by MPPTCL as per the rates in force at the time of work, provided the actual work is in conformity with the contractual work schedule. If there has been delivery extension in time has been granted by MPPTCL, then the GST will be paid as per rates in force at the time of work. If, however, there is delay and extension in time is not granted, payment of GST shall be limited to the rates applicable to the contractual work schedule/ or the actual work completion whichever is less.

1.26 DEVIATION IN COMMERCIAL AND TECHNICAL BID:

Bidders are requested to go through various commercial and technical conditions stipulated in the tender document. Please note that acceptance of all techno-commercial terms & conditions are to be confirmed by the bidder.

1.27 DEPARTURE FROM THESE CONDITIONS AND SPECIFICATIONS:

Should the Bidder desire to depart from these conditions and/or concerned specifications in any respect, he shall draw attention to such departures stating fully the reasons thereof. Unless this is done, these conditions and concerned specifications will hold good.

1.28 COMPLIANCE WITH OTHER CONDITIONS:

- i. Although all other conditions have clearly been spelt out in the bid document, it is once again brought to the notice of bidder that they should go through the bid document carefully and comply all other conditions also like furnishing of list of past orders, GST Clearance Certificate, etc.
- ii. For verifying reasonability of prices by MPPTCL, the bidders are required to enclose copies of orders under execution/executed recently for other Utilities along with bid for the offered material. It may be noted that the order copy must contain full scope of work including price schedule etc. without any omission/deletion/hiding any information.
- iii. In nutshell, the Bid at the time of submission of technical and commercial offers itself should be complete in all respect. The documents and details as called for in the bid must be submitted without making any reference to submission of such certificate against past order, bid or past experience with the MPPTCL etc. All bids wherein these conditions are not complied with may run the risk of rejection without any correspondence from our side.

1.29 SITE VISIT:

The bidders are requested to visit any site of work on any working day & carry out detailed field survey to access the field/site conditions and offer their rates accordingly. Any minor work which has not been stipulated but is essentially required for successful & satisfactory operation of EHV Substation, the same shall be deemed to have been included in the prices and shall be carried out by the successful bidder without any extra cost.

1.30 PRE-BID MEETING:

A pre-bid meeting has been scheduled by this office and accordingly prospective bidders may participate in this meeting to clarify their ambiguities on Scheduled date and time as given in "Key Dates". However, for convenience of the participant, pre-bid meeting shall also be arranged through Video conferencing and interested participants may avail the link by sending request on email address mentioned under clause 2.01 of Section-II.

SECTION-II: BID DATA SHEET**2.01 IMPORTANT TENDER DETAILS:-**

1.	Department Name	MPPTCL
2.	Name of Order placing authority	C.E (T&C)
3.	Tender Number	TS-01/2026
4.	Name of the tender(work)	APPOINTMENT OF SERVICE PROVIDER TO IMPLEMENT ISMS (ISO 27001 :2022) AT TRANSCO SCADA JABALPUR AND INDORE AND ALSO PROVIDE CERTIFICATION ALONG WITH TWO YEARS SURVILLANCE AUDIT & INTERNAL AUDIT
5.	Tender cost	₹ 1,180/- (including 18% GST)
6.	Tender cost payable	Online payment
7.	EMD amount	₹ 21,500/-
8.	EMD payable	Online/ BG (as per Clause 1.11, Sec-I)
9.	Bid submission	Online
10.	Place of Tender opening	Jabalpur
11.	Officer Inviting Bids	CE(T&C)
12.	Contact Person	EE(SCADA),O/o C.E (T&C), MPPTCL, JABALPUR
13.	Website	www.mptransco.in
14.	Address/ E-mail id	Block No. 4 Shakti Bhawan Rampur, Jabalpur. ee3.tc@mptransco.nic.in , eescada.jbp@mptransco.nic.in ;
15.	Contact Details: Tel. No.	0761-2702148(EE-SCADA), 0761-2702209 (EE-III), 2702210 (SE-II), 2702220 (CE)
16.	Due date of submission of Tender online	16.02.2026 15:00 Hrs.

2.02 KEY DATES:-

Sr. No.	Tender Stage	Start Date and Time	End Date and Time
1	Date of Publication of Tender online	17.01.2026 09:00 Hrs.
2	Downloading of Tender document	17.01.2026 09:00 Hrs.	16.02.2026 15:00 Hrs.
3	Date of Pre-bid Meeting	29.01.2026, 15:30 Hrs.	
4	Tender/Bid Submission on e-portal	17.01.2026 10:00 Hrs.	16.02.2026 15:00 Hrs.
5	EMD and Techo-Commercial Bid Opening	18.02.2026, 15:00 Hrs.	
6	Physical submission of EMD in form of Bank Guarantee	18.02.2026 15:00 Hrs.	25.02.2026 15:00 Hrs.
8	Financial/Price-Bid Opening	Shall be informed later	

Note:-

- (1) The bidder has to quote their rates online only in Price-Schedule. The price bid shall be uploaded online as per schedule of key dates. Please note that, the schedule of price bid will not be accepted physically. In case Financial/Price bid is submitted physically the bid will be rejected. The bid of the eligible bidder for the respective item shall be opened online as per key dates.
- (2) The tenderers have to submit documents online as detailed in clause 1.15, Sec-I, Vol-I.
- (3) The date of opening of financial / price bid may vary depending upon time taken in techno-commercial bid evaluation. The tenderers may please keep them updated of price bid opening from the e-portal.

SECTION-III: SCOPE OF WORK

3.01 INTRODUCTION:

MPPTCL's TRANSCO SCADA System is a centralized system which acquires telemetry data from entire EHV Substations of Madhya Pradesh Power Transmission Company Ltd. for real-time monitoring. For this purpose, Two Transmission SCADA Control Centres have been established at Jabalpur & Indore respectively. Both Control Centres are equipped with complete main and backup SCADA servers to receive real time data from RTU installed at EHV substations. Transco SCADA Control Centre at Jabalpur acts as the Main Control Centre whereas Transco SCADA Control Centre at Indore acts as a Backup Control Centre.

We are looking for appointment of service provider to implement ISMS (ISO 27001 :2022) at Transco SCADA Control Centre at Jabalpur and Indore and also provided certification along with two years surveillance audit & internal audit. The Organization chart of Transco SCADA and IT/OT system connectivity diagram of Transco SCADA, Jabalpur and Indore enclosed as **Annexure-I**.

The Firm which is going to certification work regarding ISMS should have valid accreditation from National Accreditation Board for Certification Bodies (NABCB).

3.02 BRIEF SCOPE OF WORK:

The Scope of work under this tender would cover Providing service for consultancy to implement ISMS (ISO 27001 :2022) at Transco SCADA Control Centre at Jabalpur and Indore and also arrange certification through Firm having valid NABCB accreditation along with two years surveillance audit & internal audit including but not limited to the following: -

1. Consultancy for Documentation as per ISO 27001:2022 standard:

- Preparation of documents by mapping and aligning the provisions of ISO 27001:2022.
- Development of policies, procedures, risk assessments, SoA (Statement of Applicability), and other necessary and applicable documents as per ISO 27001:2022.

2. ISMS Audit and Certification under ISO 27001:2022:

- Conducting the main certification audit and two surveillance audits (total three-year cycle) as per provision of ISO 27001:2022 from CERT-IN empanelled agencies having valid NABCB accreditation.
- Issue of ISO/IEC 27001:2022 certificate with IAF & NABCB Body Mark.
- The annual surveillance Audits shall be conducted by firm after completion of 1st and 2nd year of certification on a mutually agreed date by both parties.
- Conducting internal audit on yearly basis as per provision of ISO 27001:2022.

3. Capacity Building:

- Conducting training programs related to latest ISO 27001:2022 standard, comparison between ISO 27001:2013 & ISO 27001:2022 and internal auditor scope as per latest ISMS/ISO standard for officials of Transco SCADA Jabalpur and Indore.
- To provide Lead Auditor Certification to one Number employee at Transco SCADA Jabalpur.

4. The cost of engagement of the External Agency for Certification/Consultancy will have to be borne by the selected bidder and therefore this cost of engagement has to be factored in the bid.

5. Bidder's responsibility includes acquisition of the ISO 27001:2022(or latest) Certificate for SLDC, Jabalpur through the ISO certifying agency.

6. The agreement with the selected bidder / consultancy service provider will be applicable for period of **3 years** from the date of first certification which includes the first ISMS (ISO 27001:2022) certification process and subsequent two surveillance & Internal audits for the certification.

7. Coordination and assistance during surveillance audits for ISO 27001:2022.

8. Any other document/requirement as per the ISO 27001:2022 (ISMS).

9. If separate organization is required for Internal Audit/ Certification Audit/ Surveillance Audit, the same shall be arranged from different organization by the Bidder.
10. The above scope of work is indicative in nature, the firm shall provide services not specifically mentioned above but required for ISO/IEC 27001:2022 certification as per the guidelines of National Accreditation Board for Certification Bodies (NABCB).

3.03 LOCATIONS OF TRANSCO SCADA, MPPTCL, JABALPUR:

The addresses of Transco SCADA Control centre are:-

- **Transco SCADA Centre, Jabalpur:**

Executive Engineer(SCADA), Transco SCADA Centre,
Nearby 220kV Nayagaon Substation,
Nayagaon, Jabalpur-482008

- **Transco SCADA Centre, Indore:**

Executive Engineer(SCADA), Transco SCADA Centre,
220kV Substation South Zone,
Opposite Bilawali Talab,
Khandwa Road, Indore-452020.

3.04 PROJECT TIMELINES:

The schedule of activities for Implementation of ISO 27001:2022 at SLDC Jabalpur shall be as given below:

1. **Consultancy for Documentation as per ISO 27001:2022 standard:** Within one month from the date of order.
2. **ISMS Audit and Certification under ISO 27001:2022:** The certification work and issue of ISO/ IEC 27001 :2022 certificate to be completed within 2 months from the date of order.
3. **Surveillance audit-I :** The annual surveillance audits shall be conducted by the firm on completion of 1 year after award of ISO27001 certificate.
4. **Surveillance audit-II:** The annual surveillance audits shall be conducted by the firm on completion of 2 year after award of ISO27001 certificate.
5. **Internal audit -I:** The annual Internal audits shall be conducted by the firm after 6-month completion of 1st year certification and before the surveillance audit-I.
6. **Internal audit -II:** The annual Internal audits shall be conducted by the firm after 6-month completion of 2nd year certification and before the surveillance audit-II.
7. **Training:** Training shall be provided to the Core Team at Transco SCADA, Jabalpur within Two month from the date of Order.

The total time for documentation to implement ISO 27001:2022, Certification audit, training and issue of certificate shall be three months from the date of order.

- 3.05** The Professional(s) to be deployed should not have any criminal case on moral turpitude pending against him/her in any court of law and should be clear from vigilance angle. For this, service provider shall obtain undertaking from each of the prospective professionals.

- 3.06** The deployed Professionals at Transco SCADA Jabalpur and Indore shall be required to maintain confidentiality of Transco SCADA systems.

- 3.07** The service providing Agency shall follow the provisions of Rules and Regulations framed by the Govt. and applicable under this contract.

- 3.08** All costs, damages or expenses which MPPTCL may suffer due to negligence of Professionals shall be borne by the Agency.

- 3.09** All the financial and other liabilities of the professionals/personnel shall rest with the Agency. The Agency shall abide by and comply with all the relevant laws and statutory requirements covered under various laws and act as applicable from time to time with regard to the personnel engaged by the Agency for MPPTCL. MPPTCL will not have any responsibility in case of mishandling, accident or death of any professional/personnel.

SECTION-IV: QUALIFYING REQUIREMENTS

4.01 QUALIFYING REQUIREMENT:

The bidder must have adequate technically qualified & experienced personnel to execute the work properly and expeditiously within specified time frame. Qualification of bidder will be based on meeting the minimum pass/fail criteria specified below regarding the Bidder's capability as demonstrated by the Bidder's responses in the corresponding Bid Schedules. The bidder must have following qualification and experience to participate in instant tender-

4.01.1 Experience Criterion:

- The bidder must either be CERT-IN empanelled certification body having valid accreditation from NABCB **OR** CERT-IN empanelled agency having agreement with certification agency having valid accreditation for National Accreditation Board for Certification Bodies (NABCB).
- The bidder should have at least 10 Information Security professional / Cyber Security professional (having cyber security certification like CEH / OSCP / CISA / CISSP / ISO 27001/ CCIE/ CISM/ Certified SOC Analyst).
- The bidder should have at least 5 Lead Auditor/Lead Implementer having relevant experience in certification of ISO 27001 as on bid submission date.
- The bidder should have experience of at least 03 years in providing Information Security Auditing Services/Cyber Security Auditing Services/ consultancy for implementation of ISMS, on the date of bid submission.
- Bidder/Certification agency should have completed Minimum 5 Nos. of certification projects for obtaining ISO 27001:2013/2022 certifications including minimum 02 Nos in Government/ PSU Data Centres.
- The bidder should have at least 5 Lead Auditor/Lead Implementer having relevant experience in certification of ISO 27001 as on bid submission date.
- Bidder shall have valid ISO 27001-2022 or SOC-2 type certificate.
- The details in this regard shall be submitted in prescribed **Schedule-4 and Schedule-4(A)**.

4.01.2 Past Performance Criterion:

- **For bidders having executed work in MPPTCL, Performance Report in MPPTCL of the Bidder shall be observed:** Performance Report should be "Satisfactory" in respect of all earlier and running contracts. The bidder shall have to submit Work Completion Certificate
- **In case of bidder not executed any work in MPPTCL:** Work performance certificate from other department where the firm has executed work shall be required for Satisfactory completion of work.
- These certificate(s) should not be older than 5 years from the date of bid opening. The details in this regard shall also be submitted in prescribed **Schedule-4(B)**.

The offers of non-responsive bidders who are not comply with the above terms and conditions shall not be considered for opening of price bid.

4.02 REGISTRATION AND LICENSE: -

i. GST Registration Certificate –

The bidder should possess a valid "Goods and Service Tax Registration Certificate" in his own name/in the name of firm and upload the same along with the bid.

ii. PAN card–

The bidder must be registered with Income tax department and upload scanned copy of original PAN card in their name or firm's name, stating the number issued by Income tax department of India.

iii. If applicable, the bidder should have a valid Labour License, ESIC, EPF.

4.03 ELIGIBILITY OF BIDDERS:

The essential eligibility criteria for Bidders have been given in the table hereunder:

- i. Tenderer/ bidder should not be the officer/ employee or relative of MPPTCL. As per Section-2 [TT] of the Company Act 2013, the definition of relative is as follows:

A person shall be deemed to be a relative of another if: -

- [a] They are a member of a Hindu undivided family, or
- [b] They are husband and wife, or
- [c] The one is related to the other in the manner indicated below: -

Sr. No.	Company's Act 2013- Relatives
1	Father (including step-father)
2	Mother (including step-mother)
3	Son (including step-son)
4	Son's wife
5	Daughter
6	Daughter's husband
7	Brother (including step-Brothers)
8	Sister (including step-Sisters)

Bidders are required to submit an affidavit on non-judicial stamp paper of appropriate amount in this regard. The necessary proforma in this effect is enclosed as "Undertaking-1".

- ii. This Invitation for Bids, issued by MPPTCL is open to all firms including company(ies), Government owned Enterprises registered and incorporated in India as per Companies Act, 1956.
- iii. Blacklisting: Bidder should not have been blacklisted/debarred by MPSEB and its successor companies during a period of last three years. Declaration to this effect to be submitted in Undertaking-I.
- iv. Litigation History: Bidders are requested to submit details of all litigation, arbitration and other claims whether pending, threatened or resolved in the last five years, with the exception of immaterial claims with cumulative possible impact of not more than 10% of the Bidder's total assets. The purchaser may disqualify Bidders in the event that the total amount of pending or threatened litigation, arbitration or other claims represents hundred percent (100%) of the Bidder's net worth. The details of litigation history shall be submitted in prescribed Schedule-6.

SECTION-V: GENERAL CONDITIONS OF CONTRACT (GCC)

5.01 DEFINITIONS: -

The following words and expressions shall have the meanings hereby assigned them:

- a. "Contractor" or "service provider" means the successful bidder, who has been issued the Letter of Award by the MPPTCL, is named as contractor and it also includes the legal successors or permitted assigns of the Contractor.
- b. "Contractor's Representative" means any person nominated by the Board of Directors / Authorized Officers of the Company to perform the duties & responsibilities under the contract".
- c. "MPPTCL" shall mean Madhya Pradesh Power Transmission Corporation Limited (MPPTCL), Jabalpur, and shall include its legal representatives, successors or permitted assigns.
- d. "Engineer In-Charge (EIC)" means the officer so appointed by MPPTCL to act as Engineer In-charge (EIC) who is so delegated by MPPTCL to look after day to day performance of the contract at site.
- e. "GCC" means the standard commercial terms and conditions regulating the contract.
- f. "Services" means all those services to be provided by the Contractor under the Contract,

5.02 CONTRACT DOCUMENTS: -

The term Contract Documents shall mean and include the following, which shall be deemed to form an integral part of the Contract and they are intended to be correlative, complementary and mutually explanatory and shall be read as a whole.

- i. *Contract Undertaking.*
- ii. *NIT, Tender Document and Price Schedule.*
- iii. *Corrigendum/ Addendums, if any.*
- iv. *Any significant correspondence made between MPPTCL and successful bidder prior to the placement of Order except to the extent of repugnancy.*
- v. *Letter of Award/detailed order including enclosures.*
- vi. *Any amendment issued after Letter of Award.*

The detailed order/ Letter of Award (LOA) and its subsequent amendment shall supersede all communications, negotiations and agreements (whether written or oral) of parties with respect thereto made prior to the date of Contract.

5.03 INTERPRETATION: -

In the Contract, except where the context requires otherwise:

- a. words indicating one gender include all genders;
- b. words indicating the singular also include the plural and words indicating the plural also include the singular;
- c. provisions including the word "agree", "agreed" or "agreement" require the agreement to be record in writing;
- d. the word "tender" is synonymous with "bid", "tenderer" with "bidder" and "tender documents" with "bidding documents"; and
- e. "Written" or "in writing" means hand-written, type-written, printed or electronically made, and resulting in a permanent record.

The words in the margin and other headings shall not be taken into consideration in the interpretation of these Conditions.

5.04 COMMUNICATION: -

Wherever the Conditions provide for giving or issuing of approvals, consents, notices, requests and discharges, these communications shall be:

- a. In writing and delivered to recipient's address as stated in the Letter of Award (LOA)/ Detailed order; and/or
- b. Mailed to the official e-mail as stated in the Letter of Award (LOA)/ Detailed order.

5.05 LAW AND LANGUAGE: -

The Contract shall be governed by and interpreted in accordance with laws of India.

- The ruling language of the Contract shall be English and/or Hindi.
- The language for communications shall be English and/or Hindi.

5.06 PRICE BASIS: -

The accepted rates shall be on FIRM basis and valid for entire contractual completion period or extended period if any and no increase in these rates shall be allowed under any circumstances even if the Substation capacity/no. of bays at any substation changes during the contractual period.

5.07 IDLING CHARGES: -

No idle charges shall be payable by MPPTCL for any reason whatsoever to the contractor for stoppage of work. This may please be noted.

5.08 LIQUIDATED DAMAGES(PENALTY): -

5.08.1 The Completion Period of contract to carry out ISMS (ISO 27001:2022) at Transco Scada Jabalpur and Indore and also provide certification along with two years surveillance audit & internal audit shall be 3 years from the date of first certification as per **Project timelines** mentioned under clause 3.04 Section-III (Scope of work).

5.08.2 If the contractor fails to complete the work within the Project timelines as per clause 3.04, penalty towards delay @ ½ % of respective uncompleted work per week or part thereof, subjected to maximum of 10% (ten percent) of the total contract value shall be imposed.

For the purpose of penalty clause, the completion of works in all respects, to the satisfaction of the MPPTCL, shall be considered to be applicable.

5.09 QUANTITY VARIATION:

MPPTCL reserves the right to vary the quantities up-to about 50% by placing additional order(s) within the contractual completion period on same rate, terms and conditions. The bidder will have to execute work of the entire quantity on same rates and terms & conditions.

5.10 EXTENSION OF CONTRACT:

Depending on performance of the firm during three years of contract for ISO 27001:2022 certification at Transco SCADA, Jabalpur and Indore, order may be extended for further 2nd term of three year of contract for ISO 27001:2022 certification at Transco SCADA, Jabalpur and Indore, on same rates and terms & conditions. The MPPTCL reserves the right to place extension order.

5.11 PERFORMANCE GUARANTEE: -

- 5.11.1 The successful bidder shall have to submit security deposit for an amount equivalent to 10% of the contract value (including taxes) within twenty-eight (28) days from the date of LOA, towards performance guarantee, in any of the following form only:
- i. Payment should be made through Demand Draft in favour of "RAO MPPTCL JABALPUR" or through RTGS/NEFT.
 - ii. Bank Guarantee on any Nationalized / Scheduled Bank strictly as per MPPTCL proforma which shall be furnished along with the order. The Bank Guarantee shall be sufficiently valid to cover the entire contract period and 6 months lodgement period.
- 5.11.2 The security deposit shall be returned to the successful bidders only on request and after expiry of contractual period on faithful performance of the terms/condition of the order, after verifying the liabilities on satisfactory completion of contract and if there is no claim for recovery against the contractor. No interest will be payable on the security deposit.
- 5.11.3 If the performance security is not submitted within twenty-eight (28) days of the date of order, MPPTCL may at its discretion may recover an amount equal to 0.25% of the amount of performance security per week of delay or part thereof subject to maximum of 5% from the contractor's subsequent Bills. The delay period shall be counted excluding initial submission time of 28 days. However, if the performance security is not submitted one week prior to expiry of bid security, the bid security shall be encashed.
- 5.11.4 If successful bidder fails to deposit required security deposit within stipulated period, the company shall have the option to cancel contract and forfeit the earnest money deposit and may take action to debar the bidder from the future business in MPPTCL.
- 5.11.5 The Earnest money amount of successful bidder deposited along with tender shall be released after confirmation of completion of contractual formalities. No interest will be payable on the Earnest Money deposit.

5.12 PAYMENT TERMS:-

- 5.12.1 Payment terms for certification period is as follows: 70% payment will be released on submission of internal audit reports, and other required documents as per ISMS (ISO 27001:2022) or latest, submission of external audit reports for ISMS (ISO27001:2013), training and submission of ISMS (ISO 27001:2022) or latest certifications for both Transco SCADA Control Centres viz. Jabalpur, and Indore.
- 5.12.2 Payment after completion of maintenance period post-certification (first year) will be 15% and it will be made after successful completion of internal audit I and surveillance audit I and submission of report for that year for both Transco SCADA Control Centres viz. Jabalpur, and Indore.
- 5.12.3 Payment after completion of maintenance period post-certification (second year) will be 15% and it will be made after successful completion of internal audit II and surveillance audit II and submission of report for that year for both Transco SCADA Control Centres viz. Jabalpur, and Indore.
- 5.12.4 It has been observed that in view of delay in submission of required documents or non-compliance of various procedures specified by MPPTCL for claiming payments, delay in release of payments take place. To avoid this, the complete procedure for claiming payments including details of documents to be submitted and various actions, which are to be taken by the bidder after award of contract, has been detailed out in subsequent clause. It is desired that bidder may go through the complete procedure and ensure compliance of the same, so that timely payments could be ensured.

5.13 SUBMISSION OF BILLS: -

- 5.13.1 Contractor shall submit Invoice in four copies to concerned Executive Engineer (SCADA), Jabalpur for both the location viz. Transco SCADA Jabalpur and Indore along with the applicable GST and the same shall be paid by MPPTCL on completion of 30 days from the date of invoice, along-with copy of ISO certificates of both sites and all relevant documents, after completion of work duly certified by concerned officer of respective SCADA Centres.
- 5.13.2 Please note that no interest charges shall be admissible on account of delayed payment, if any. In case of submission of bills after 3 months, the bill shall be processed and paid as per convenience and MPPTCL shall not be responsible for delayed payment if any.
- 5.13.3 The Executive Engineer (SCADA), Jabalpur shall forward the bill to concerned RAO of MPPTCL.
- 5.13.4 The contractor has to comply with the entire statutory requirement and maintain proper record as required for inspection etc.
- 5.13.5 The payment shall be regulated as per accepted & awarded rate only. Contractor shall not be entitled to any extra payment compensation or remuneration relating to work done during unfavourable weather or relating to any special arrangements made to the work.
- 5.13.6 MPPTCL shall make above payment directly in the successful bidder's Bank account, for which the details are required to be invariably submitted after detailed order.
- 5.13.7 No extra payment shall be made to the Contractor for working on holidays and during odd hours.
- 5.13.8 No advance payment shall be admissible under any circumstances whatsoever.
- 5.13.9 Web based vendor portal: To provide convenience to vendors to submit and track the status of their claims, a Web Based Vendor Portal has been developed. The procedure for registration and submission of claims electronically through the designated online portal shall be detailed out in LoA/detailed order. However, submission of the hard copy of the claims as per the existing procedure to the designated offices as per the terms and conditions of the existing contracts shall be continued till further orders.

5.14 TAXES & DUTIES: -

The payment/ deduction of various taxes/duties shall be made as per prevailing rules and statutory requirement of this contract as given hereunder: -

- [a] As per prevailing rule, 100% GST at prevailing rates shall be payable by MPPTCL to the contractor if the GST is claimed in the Invoice/ bill submitted by the contractor exactly in the format of MPPTCL with GST number. The responsibility of timely payment of GST shall lie on the contractor. In case of any changes in relevant GST rules & rates the same shall be payable within contractual obligation period at prevailing rate and as per rule.
- [b] The deduction of income tax as per statutory requirement of this contract shall be made at the rate/ as per prevailing rule from bills to be submitted by the firm.

5.15 INSURANCE: -

The Contractor shall be responsible for the safety of all their staff at each location and any compensation against any mishap to be happened shall be borne by the Contractor. It shall be the responsibility of Contractor to avail any effective insurance policy to cover financial losses against such incidents.

5.16 INDEMNIFICATION:

- 5.16.1 Contractor shall keep MPPTCL indemnified against all claims/ liability whatsoever on account of statutory payments, costs, damages and charges arising out of personal injury/ disability or death of contractor's employees/personnel caused by any reason whatsoever. MPPTCL will not be responsible for any injury, damage etc. caused to any of the Employee/personnel put on the job by the contractor directly or indirectly. In the event of any claim Contractor will be solely responsible to meet such claims and MPPTCL will not entertain any claim whatsoever in this regard.
- 5.16.2 The Contractor shall keep the MPPTCL indemnified in case any action is taken against the MPPTCL by the competent authority on account of contravention of any of the provisions of any Act or rules made there under, regulations or notifications including amendments.
- 5.16.3 The Contractor will indemnify MPPTCL against all actions suits, claims, demands, costs or expenses arising in connection with injuries of persons employed by the Contractor or its sub-contractor(s) on the work, whether under the Workmen Compensation Act, 1923, or any other Statute in force during the period of contract. The contractor is required to take necessary policy or policies of insurance to cover such indemnity.
- 5.16.4 The Contractor shall indemnify the MPPTCL, its officers and employees from and against all actions, claims, demand, suits and proceedings by the third party for the acts/ omissions of the Contractor and all costs, charges, expenses, losses, damages, duties, taxes, penalties, levies, and all other liabilities which the MPPTCL may be liable to pay, incur or sustain as a result of performance or non-performance, observance or no observance by the Contractor of any of the terms and conditions of the Contract.

5.17 EVENT OF DEFAULT: -

If the Contractor repeatedly breaches the contract on any of the following events or occurrences which continue even after giving 07 days of notice for two times in writing to the Contractor, shall constitute Event of Default on the part of the Contractor;

- i. Non-Compliance of accepted guidelines for audit/ instructions given time to time.
- ii. Failure to render Services as per the specifications/ scope of work.
- iii. Continuous failure to perform any other obligation under the contract within the period specified in the contract or any extension thereof;
- iv. Any breach of contract or fraud under the contact;
- v. Continued negligence of the works, or inability to honour important stipulations of the contract;
- vi. Becomes bankrupt or otherwise becomes insolvent or undergoes liquidation or loses substantially the technical or financial capability based on which it was selected for award of contract.
- vii. Any other reason in which MPPTCL deems fit to cancel the Contract.

5.18 TERMINATION OF CONTRACT: -

- [i] In the event of breach of any of the terms of the order or in the event of default, the MPPTCL reserves the right to:-
 - a. Cancel the contract without any liability on MPPTCL's side by giving 10 days' notice to the contractor.
 - b. Forfeit the security deposit available with MPPTCL.
 - c. Recover Penalty as deemed fit.

- d. MPPTCL will reserve the right to complete the balance unexecuted portion of the contract through some other agency or departmentally at the risk and cost of the contractor.
 - e. In the event of termination of contract on the basis of unsatisfactory performance or any other reason, firm may also be debarred/ black listed for an appropriate period from the future business in the MPPTCL. The termination of the contract may precede or follow the debarment of the firm. However, in the interest of MPPTCL if the work is required to be continued, the contract may not be terminated.
- [ii] Notwithstanding the above, the Company will have the right to terminate the Contract without assigning any reasons to the Contractor by giving 30 days' notice without any liability on MPPTCL's side.

5.19 CYBER SECURITY: -

Contractor's manpower shall not indulge in unauthorized access of the MPPTCL's PCs / Work Stations and comply with Cyber Security in Power Sector Guidelines, 2021 dated 07.10.2021 issued by Secretary C.E.A., Information Technology & Cyber Security Division, Central Electricity Authority, Ministry of Power Government of India and all other time to time instructions issued further by them.

5.20 CONFIDENTIAL INFORMATION: -

- 5.20.1 Contractor shall keep confidential and shall not, without the written consent of the MPPTCL hereto, divulge to any third party any documents, data or other information furnished directly or indirectly hereto in connection with the Contract, whether such information has been furnished prior to, during or following termination of the Contract. Notwithstanding the above, the Contractor may furnish to its Vendor(s)/Subcontractor(s), if any, such documents, data and other information it receives from the MPPTCL to the extent required for the Vendor(s)/Subcontractor(s) to perform their work under the Contract, in which event the Contractor shall obtain from such Vendor(s) /Subcontractor(s) an undertaking of confidentiality similar to that imposed on the Contractor under this clause.
- 5.20.2 The photographs taken by contractor during work and drawings, specifications, diagrams, technical, operational & other information provided by MPPTCL shall not be shared by contractor with any Agency / person other than that authorized by MPPTCL.
- 5.20.3 The Successful bidder shall not, without MPPTCL's prior written consent, make use of any document or information pertaining to this contract except for purposes of performing the Contract.
- 5.20.4 The bidder either during the term or after the expiration of this contract shall not disclose any proprietary or confidential information relating to the project, the services, the contract, or MPPTCL's business or operations without the prior written consent of MPPTCL.
- 5.20.5 The successful Bidder shall have to sign a Non-Disclosure Agreement in the prescribed format on bond paper at Firm cost before commencement of work. The MPPTCL shall not be liable to pay nor shall Firm be entitled to claim any bill amount due or payable under the contract until the agreement is executed with MPPTCL. The necessary Stamp Duty for the agreement shall be borne by Firm. If the order shall be extended for further 2nd term of three year of contract for ISO 27001:2022 certification at Transco SCADA, Jabalpur and Indore then fresh Non-Disclosure Agreement shall be submitted by firm on own cost.

5.21 RIGHT TO REJECT OFFERS: -

Company reserves the right to reject any or all the bids received or award the contract as it deems fit, without assigning any reasons what-so-ever and in the best interest of the MPPTCL.

5.22 DEDUCTION FROM CONTRACT PRICES: -

The amount of all costs, damages or expenses or other sums which under a particular Contract shall be payable by the Contractor to the MPPTCL shall be deducted by the MPPTCL from the amount due or becoming due by him to the Contractor under the state or any other Contract without prejudice to the MPPTCL's right to recover the same by ordinary process of law.

Any amount recoverable from the successful tenderer against earlier contracts with the MPPTCL/ MPSEB will be adjusted from payment due and/ or performance security furnished against the contract that may be awarded under this specification.

5.23 COMPLIANCE TO RULES/ REGULATIONS: -

The MPPTCL shall through-out the continuance of the contract and in respect of all matters arising in the performance thereof serve all notices and obtain consents, approvals and permissions required in connection with the regulations and bye laws of the local or other authority which shall be applicable to the works.

All works shall be executed in accordance with the agreed Norms and any statutory modifications thereof, wherever they are applicable, unless otherwise agreed to in writing by the Engineer.

5.24 NEGLIGENCE: -

If the contractor shall neglect to execute the work with due diligence and expedition or shall refuse or neglect to comply with any reasonable orders given in writing by the Engineer-in-Charge in connection with the work or shall contravene the provisions of the contract, the Company may give ten days' notice in writing to improve the performance. Should the contractor fail to comply with the notice within a reasonable time from the date of service thereof in the case of a failure, neglect or contravention capable of being made good within that time or otherwise within such time as may be reasonably necessary for making it good; then in such case the MPPTCL shall be at liberty to employ other workmen and forthwith perform such work as the contractor may have neglected-to or if the MPPTCL finds it appropriate, it shall be lawful to take the work wholly or in part, out of contractor's hands and re-contract at a reasonable price with any other contractor/ person for the purpose of completing the work or any part thereof and in that event the MPPTCL shall without being responsible to the contractor shall be entitled to retain the balance which may be otherwise due on the contract by him to the contractor or such part thereof as may be necessary, to the payment of the cost of executing such work as aforesaid.

In case work is not performed by the contractor to the satisfaction of Engineer-in-Charge, the contract may be terminated &/or may take action as deem fit pursuant to relevant Clauses of this Tender Document as beneficial to MPPTCL.

5.25 BANKRUPTCY/INSOLVENCY OF THE AGENCY

5.25.1 If the Agency becomes insolvent, compound with his creditors, has a receiving order made against him or carries on business under a receiver for the benefit of the creditor or any of them or being a partnership firm, become dissolved or being a corporation goes in to liquidation or becomes to be wound up, not being a voluntary winding up for the purpose only of amalgamation or reconstruction, MPPTCL shall be at liberty.

5.25.2 To give such liquidate, received, or other person in whom, the Contract may become vested, the option thereof to award the Contract or a portion, thereof to be determined by MPPTCL subject to his/her providing an appropriate guarantee for the performance of such Contract.

5.26 DUTY AND BEHAVIOR OF AGENCY'S PERSONNEL

5.26.1 The personnel deployed by the Contractor shall maintain the decorum and obey the instructions of the EIC of MPPTCL for that particular work and place of duty. They must follow the procedures of duty, performance and stipulated time guideline for working hours as set by the EIC from time to time.

5.26.2 It shall be accepted as an inseparable part of the Contract that in matters regarding competency, efficiency, conduct and behaviour, the decision of the EIC of MPPTCL shall be final and binding on the Contractor in all such matters.

5.26.3 All persons deployed by the Contractor shall be of technically sound and should have good physical and mental health and should not be under the influence of any drug or liquor during duty. In case it is found that any loss has occurred to MPPTCL's property/interest due to deployment of such personnel, the same shall be recovered from the Contractor.

5.27 NOTICES AND INSTRUCTIONS

The Contractor shall furnish the complete address of its permanent office and office to be contacted along with telephonic numbers, emails, etc. to MPPTCL. Any notice or instructions to be given to Contractor under the terms of the Contract shall be deemed to have been served on him if it has been sent at any office or to the address of the Contractor last notified by them or delivered to authorized signatory.

5.28 INSPECTION: -

The Engineer-in-Charge and/or its duly authorized representatives shall have at all reasonable times access to the works and shall have the power at all reasonable times, to inspect and examine the performance and workmanship of the work during execution.

The Engineer-in-Charge shall on giving seven days' notice in writing to the contractor setting out any grounds of objection which he may have in respect of the work or workmanship connected with such work, which are not in accordance with the contract.

5.29 ENGINEER-IN-CHARGE's DECISION: -

In respect of all matters which are let to the decision of the Engineer-in-Charge including the granting of or with-holding of certificates, the Engineer-in-Charge shall, if required so to do by the contractor, give in writing decision thereon and his reasons for such decision. All decisions of the Engineer-in-Charge shall be subject to the right of arbitration reserved by general conditions.

5.30 FORCE MAJEURE: -

Working period/ condition in the tender/ order shall be subject to force majeure conditions. The force majeure circumstances/ conditions shall include lockout, war, fire accidents, earthquakes, floods, national calamity, riots and civic commotion. Prevalence of force majeure will have to be got certified by appropriate government agency. The cause of force majeure condition will be taken into consideration only if the successful bidder/contractor/firm within 15 days from the occurrence of such occurrence notifies to the order placing authority. The MPPTCL shall verify the facts and may grant waiver of penalty amount as the facts justify, for which the contractor shall submit their representation with documentary evidence. However, payments shall

not be made during the force majeure conditions. The bidders may please also note, if strike takes place due to any act reason whatsoever, then force majeure conditions shall not be applied and decision of MPPTCL shall be treated as final.

5.31 CHANGE IN LAW: -

"Change in Law" shall mean the occurrence of any of the following after the date of submission of bid/offer to the extent such occurrence was not reasonably foreseeable by the bidder prior to the date of submission of bid/offer.

- (i) the modification, amendment any new Applicable Laws or the imposition, variation, adoption of any existing Applicable Laws;
- (ii) the enactment of any new Applicable Law or the imposition, adoption or issuance of any new Applicable Laws by any Government Authority;
- (iii) changes in the interpretation, application of enforcement of any Applicable Laws or judgement by any Government Authority;
- (iv) the introduction of a requirement for the bidder to obtain any new Applicable Permit; or
- (v) the modification, amendment, variation, introduction, enactment or repeal of any Tax, resulting in a change in the incidence of Tax liability.

It is clarified that for the purposes of Change in Law, Taxes shall not include taxes on corporate income, any withholding tax on dividends distributed to the shareholders of the bidder or Income tax.

5.32 RESPONSIBILITY OF CONTRACTOR: -

The contractor shall be responsible for carrying out the works covered under the scope of the contract according to the specifications/ order. For example, all the work of Protection audit should be done according to as per latest approved Norms. Deviations, if any, from the approved/ specified conditions shall be brought to the notice of the CE (T&C), MPPTCL, Jabalpur his decision shall be final and communicated through Engineer In-charge. If at a later date, it is found that the contractor has carried out some work, not according to the specifications and without taking specific approval then in that case, all the payments made to the contractor for carrying out such works shall be recovered.

5.33 DAMAGE TO PROPERTY AND INJURY TO PERSONNEL

- 5.33.1 The Bidder/Contractor shall indemnify and keep indemnified MPPTCL against all losses and claims for injuries or damage to any person or any property whatsoever which may arise out of or in consequence of the execution of the Contract and against all claims, demands, proceedings, damages, costs, charges and expenses whatsoever in respect of or in relation thereto.
- 5.33.2 MPPTCL shall not be liable for damage or compensation payable as per provision of law/act in respect or consequence of any accident or injury to any workmen or other person in the employment of the Contractor. The Contractor shall have to pay all claims, demands, proceedings costs, charges and expenses whatsoever in respect thereof or in relation thereto.
- 5.33.3 In case it is found that any theft or damage has occurred to the property or premises of MPPTCL due to Contractor's personnel, the cost of all such losses or damages as assessed by MPPTCL shall be recovered from the Contractor's bill or from their Security Deposit/Contract Performance Guarantee or in any other manner as may deemed fit.
- 5.33.4 MPPTCL shall be deemed to be indemnified by the Contractor for lapses or other mischief's etc. by its personnel.

5.33.5 Claims arising due to “any activity” shall be liable for adjustment from amount payable to Contractor from its bills.

5.34 CORRUPT OR FRAUDULENT PRACTICE(S)

5.34.1 MPPTCL requires that the bidders observe the highest standard of ethics during the execution of the Contract(s).

5.34.2 In pursuance of this policy, MPPTCL defines, for the purposes of this provision the terms set forth below as follows:

- i. “Corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of an official/employee involved in the procurement process or in execution of the Contract.
- ii. “Fraudulent practice” means misinterpretation of facts in order to influence procurement process or the execution of Contract to detriment of MPPTCL and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels & to deprive MPPTCL of the benefits of free & open competition.

5.34.3 MPPTCL will reject a bid or cancel the Contract if already placed, if it determines that the bidder recommended for Award or on whom the Contract/Award has already been placed has engaged in corrupt or fraudulent practices in competing for the Contract/Award in question.

5.34.4 MPPTCL may declare a bidder ineligible for issue of Contract/Award, either indefinitely or for a stated period of time, if it any time determines that the bidder has engaged in corrupt or fraudulent practices in competing for or in executing an earlier Contract of MPPTCL.

5.35 REGULATIONS OF LOCAL AUTHORITIES: -

The Contractor shall through-out the continuance of the contract and in respect of all matters arising in the performance thereof comply all notices issued by Company (MPPTCL) & other Govt. authorities/ entity and obtain consents, approvals and permissions required in connection with the regulations and bye-laws of the local or other authority which shall be applicable to the works.

5.36 DISPUTES:-

- a) Contractor will have to execute an “Indemnity Bond” duly giving an undertaking, thereby to indemnify in case of any loss to the Company resulting from their fault.
- b) Any disputes or differences arising out of this agreement shall be decided by Court situated in Jabalpur. No suit or other legal proceedings shall be instituted elsewhere.

5.37 ARBITRATION:

If at any time any question, dispute or difference what-so-ever shall arise between the purchaser/ Company the engineer and the contractor upon or in relation to, or in connection with the contract, either party may forthwith give to the other notice in writing of the existence of such question, dispute or difference and the same shall be referred to the adjudication to the Managing Director, MPPTCL, Jabalpur or to any other person nominated by him on his behalf and his decision in writing shall be final and binding on the contractor / Engineer and conclusive. This submission shall be deemed to be a submission to arbitration within the meaning of the Indian Arbitration Act, 1940 or any statutory modification thereof. Upon every or any such reference, the cost of an incidental to the reference and award respectively shall be in the discretion of the Arbitrator who may determine the amount thereof, or direct the same to be taxed as

between solicitor and client or as between party and shall direct by whom and in what manner the same shall be borne and paid.

Work under the contract shall be continued by the contractor during the arbitration proceedings unless otherwise directed in writing by the purchaser or the Engineer In-charge or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator is obtained and except as those which are otherwise expressly provided in the contract no payment due or payable by the purchaser shall be withheld on account of such arbitration proceeding unless it is the subject matter or one of the subject matter thereof.

In case of any dispute the law applicable shall be the law in force in India.

SECTION-VI: BID FORMS**UNDERTAKING-I**

(To be kept in Cover-2)

AFFIDAVIT / DECLARATION BY THE BIDDER

(The following Declaration/Undertaking must be submitted by all the bidders on Non-judicial stamp paper worth Rs.500/- duly notarized)

*** For Proprietary Concerns/ Individual bidders**

Mr. son of resident of carrying on business under the name and style of at (hereinafter called "the said Contractor" which expression shall unless the context requires otherwise include his heirs, executors, administrators and legal representatives.)

*** For Partnership Concerns**

M/s. a partnership firm with its office at (hereinafter called "the said Contractor" which expression shall unless the context requires otherwise include their heirs, executors, administrators and legal representatives), the names of their partners being:

- Mr. son of Mr.
- Mr. son of Mr.

*** For Companies**

M/s. a Company registered under the Companies Act, 1956 and having its registered office at in the State of and its head office at (hereinafter called "the said Contractor" which expression shall unless the context requires otherwise include his administrators, successors and assigns.)

(*Specify as applicable.)

I sole proprietor / partner / Director of M/s, under take that I am not interested as a proprietor and/or partner and/or in any other party/firm, participated in tender No. ----- Of Madhya Pradesh Power Transmission Company Limited due for opening on ____/____/20____ for procurement of -----.

This undertaking is made this day of 20 by (Contractor's/ Service Provider/Agency Name) a Company registered under the Companies Act, 1956/Partnership firm/Proprietary concern/ individual bidder having its registered office at (hereinafter called as 'Bidder' or "Service Provider" which expression shall include its successors and permitted assigns) in favour of Madhya Pradesh Power Transmission Company Limited, a Company incorporated under the Companies Act, 1956 having its registered office at Block 4, Shakti Bhawan, Jabalpur (hereinafter called "MPPTCL")

The Bidder certifies that if awarded with the tender for the(name of work)..... under MPPTCL jurisdiction, Bidder shall act in accordance with following terms and conditions:

1. Strictly comply with various Labour Laws /Acts or other laws/ acts, including but not limited to the following and their re-enactments/ amendments/ modifications:
 - a) The Payment of Wages Act, 1936.

- b)** The Employees' Provident Funds and Miscellaneous Provisions Act, 1952
 - c)** Equal Remuneration Act 1976.
 - d)** The Employee's State Insurance Act, 1948.
 - e)** The Child Labour (Prohibition & Regulation) Act 1986.
 - f)** The Employee's Compensation Act, 2010.
 - g)** The Minimum Wages Act, 1948.
 - h)** GST Act 2017.
 - i)** MP Licensing Board (Elect.) 1960 Regulations & Central Electricity Authority (Measures relating to Safety and Electric Supply) Regulations, 2010.
 - j)** Any other Act/ Rules as applicable from time to time
2. MPPTCL holds all right to recover any compensation paid to deployed person (s) by (Name of bidder/agency). under Workmen Compensation Act 1923 or any other compensation under Labour Laws from Security Deposit/ Payment of Agency.
3. Bidder/ agency/ service provider will ensure that the deputed person shall not be below the age of 18 years.
4. Bidder/ agency/ service provider will ensure that any deployed person shall not claim any benefit/ compensation/ absorption/ regularization of services from Procurer under the provision of Industrial Disputes Act, 1947 and Contract Labour (Regulation & Abolition) Act, 1970.
5. Bidder/ agency/ service provider certifies that there is no case pending with the police against them and also agrees that in case if any case reported /notified to the MPPTCL in future by whatsoever means the MPPTCL hold right to terminate the contract and act accordingly.
6. I, sole proprietor/ partner / Directors of M/s. is giving undertaking that details and documents submitted/ uploaded/ provided are correct to the best of my knowledge and belief and take full responsibility for its correctness. I agree to abide by all your tender/ order terms and conditions.
7. I/We hereby undertake and submit the declaration that our firm/ company is not debarred / blacklisted by any agency or dept. of Govt. of MP (including State Public Sector Undertakings of MP), its successor companies during a period of last three years. In case, at any stage if the above declaration is found false or incorrect, the MPPTCL shall be free to take any punitive / legal action against us including disqualification from this tender process, as may be deemed fit, which shall be acceptable / binding on us and the consequences shall be to our account. I/We confirm that I/We have made enquiries of all appropriate persons and taken other steps as appropriate so as to obtain the knowledge and information as required to make this declaration.
8. I/We hereby solemnly affirm and stated that I/ We am/are not an officer/ employee or relative of MPPTCL as per the condition stipulated in the tender. This information is true to the best of my knowledge and belief. In case if the above stated information is found false/ incorrect at any stage, MPPTCL shall have all the right to take any action as per tender including cancellation/ termination of contract without any liability on MPPTCL.
9. That, the profile of M/sis as under:-
- (a) Address of factory/works/place of business -.....
 - (b) GST Registration No. of the firm -.....
 - (c) PAN No. of the firm -.....

- (d) E-mail address of the firm -
- (e) Mobile No.
- (f) Name & Branch address of bidder banker -
- (g) Bank Account of the firm -
- (h) IFSC Code of the branch for RTGS -
- (i) Bank email ID
10. I/We hereby undertake that I/We have submitted their bid for the complete scope of works as detailed in tender.
11. I/We hereby undertake that the bidding firm do not have conflict of interest with any other parties in this bidding process as per provision of the tender.
12. I/We hereby undertake that I/We am/are not interested as a proprietor and/or partner/Director in any other firm/Company participated in the tender, and specifically undertake that the bidding firm/Company has: -
- Not follow & shall not follow unethical/unfair/fraudulent practice in any manner.
 - No conflict of interest with any bidder/firm participating in the tender.
 - Not concealing any material information.
 - Not given any misleading fact or statement in the offer/bid submitted against the tender.
13. I/We hereby undertake that I/We will act in compliance with all the terms and conditions of the contract including payment terms as specified by MPPTCL.

For and on behalf of

(Contractor's Name).....

Signature

Seal.....

Name and Designation of authorized representative

.....

WITNESS

*

*

PROFORMA -I

DETAILS OF EARNEST MONEY (TO BE KEPT IN COVER-I)

- | | | | | | | | | | | | | | | |
|----|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| 1. | Name and Address,
with Pin Code of the bidder |
..... | | | | | | | | | | | | |
| 2. | Details of the Firm/Company | | | | | | | | | | | | | |
| | i. Registered office | | | | | | | | | | | | | |
| | ii. Postal Address | | | | | | | | | | | | | |
| | iii. Telephone/Mobile number | <table border="1" style="width: 100px; border-collapse: collapse;"><tr><td style="width: 12.5px;"></td><td style="width: 12.5px;"></td></tr></table> | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | iv. PAN (Permanent Account No.) | <table border="1" style="width: 100px; border-collapse: collapse;"><tr><td style="width: 8.33px;"></td><td style="width: 8.33px;"></td></tr></table> | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | v. GST No. | <table border="1" style="width: 100px; border-collapse: collapse;"><tr><td style="width: 8.33px;"></td><td style="width: 8.33px;"></td></tr></table> | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | vi. E-mail address | | | | | | | | | | | | | |
| 3. | Whether bidder is an old participant
with MPPTCL. | Yes/No | | | | | | | | | | | | |
| 4. | Earnest Money details | _____ | | | | | | | | | | | | |
| | i. Amount of E.M.D. | _____ | | | | | | | | | | | | |
| | ii. Whether submitted online at the portal | Yes/No | | | | | | | | | | | | |
| | If Not online, then | _____ | | | | | | | | | | | | |
| | Bank Guarantee No. & Date | _____ | | | | | | | | | | | | |
| | Valid up to (Bank name) | _____ | | | | | | | | | | | | |

**(SIGNATURE OF BIDDER)
NAME
DESIGNATION & SEAL**

PROFORMA-V

(To be kept in Cover-1 if applicable)
Proforma for Earnest Money Bank Guarantee

(To be executed on non-judicial stamp paper **worth 0.25% value of Bank Guarantee**
subject to maximum of Rs. 25,000/- affixing revenue stamp worth Rs. 1/-)

..... ***Bank's Name and Address of Issuing Branch or Office***

Beneficiary: Chief Engineer (T&C) Madhya Pradesh Power Transmission Company Limited, Nayagaon, Rampur, Jabalpur [M.P.].

Bank Guarantee No **date** **Amount Rs.**

.....
 We have been informed that ***Name of the Bidder*** (hereinafter called "the Bidder") has submitted to you its offer dated (hereinafter called "the offer") for ***Name of work*** under Tender Specification No. **TS-__/2025**.

Furthermore, we understand that, according to your conditions, offers must be supported by an EMD Bank guarantee.

At the request of the Bidder, we ***Name of Bank*** hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of ***amount in figures*** (..... ***amount in words***) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the tender conditions, because the Bidder:

- (a) has withdrawn its offer during the period of validity specified by the Bidder in his offer; or
- (b) does not accept the correction of errors in accordance with the Tender Specification No. TS-..... ; or
- (c) having been notified of the acceptance of its offer by MPPTCL during the period of validity, (i) fails or refuses to execute the Contract Agreement, or (ii) fails or refuses to furnish the Performance Security, in accordance with the Tender Specification No. TS-.....

This guarantee will expire: (a) if the Bidder is the successful Bidder, upon our receipt of copies of the Contract Agreement signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; and (b) if the Bidder is not the successful Bidder, upon the earlier of (i) receipt of a copy your notification to the Bidder of the name of the successful Bidder; or (ii) Fifteen months from date of opening of Bidder's offer.

Consequently, any demand for payment under this guarantee our must be received by us at the office on or before that date.

..... ***Bank's seal and authorized signature(s)***

SCHEDULE-1

SAMPLE PRICE SCHEDULE (BOQ)
 (To be filled online only & kept in Cover-3)

S. No.	Description of work/ location	Total amount including all expenses (in ₹)	% GST	Amount of GST (in ₹)	Total amount inclusive GST (in ₹)
A	B	C	D	E=C*D%	F=C+E
1	APPOINTMENT OF SERVICE PROVIDER TO IMPLEMENT ISMS (ISO 27001 :2022) AT TRANSCO SCADA JABALPUR AND INDORE AND ALSO PROVIDE CERTIFICATION ALONG WITH TWO YEARS SURVILLANCE AUDIT & INTERNAL AUDIT AS PER SCOPE OF WORK.		18		

SCHEDULE- 2**COMMERCIAL QUESTIONNAIRE**

(To be kept in Cover-2)

The tenderer may please note that submission of this Questionnaire on e-tender portal duly and properly filled-in and signed is essential. While filling in entries against the questions given below, no reference should be made to comments entered elsewhere in the tender. All queries should be answered and these answers should be complete in themselves. Please note that none of the column should be left blank and clear reply against all columns should be furnished. In case this is not done the offer will be liable for rejection.

S.N.	Particulars	To be filled by Bidder
1.	Name and address of tenderer.	
2.	Communication Phone (O) Mobile Email ID	
3.	Date and year of establishment.	
4.	Please confirm that you have submitted the power of attorney in respect of the person signing the tender on behalf of tenderer.	
5.	Please confirm that your bid is valid for a minimum period of 120 days otherwise your offer will be treated as non-responsive.	
6.	i) Please confirm that you have submitted your offer taking into account with GST for services as per Schedule-1. ii) At present there is no Govt. notification regarding exemption of GST. In case at a later date any exemption of GST becomes applicable in your case, please confirm whether the benefit of exemption will be passed on to MPPTCL or not?	
7.	Please confirm that the accepted prices shall be Firm during the contract period including extension period, if any.	
8.	Please confirm you have submitted EMD as per Tender Requirements. Please also indicate amount of EMD and mode of submission.	
9.	(i) Please confirm that whether you are exempted from EMD as per clause 1.11 (Section-I). (ii) If yes whether documentary evidence in support of the above has been enclosed.	
10.	Whether registered for MP MSME/ SSI or NSIC Unit? If so, quote registration No. & mention items for which registered with capacity (Enclose attested photo state/ certified copy of registration letter in support of above, failing which your claim as MP MSME/ SSI or NSIC unit shall be ignored). Whether you are State or Central Govt. owned agency?	

S.N.	Particulars	To be filled by Bidder
	If yes, whether documentary evidences in support of the above has been uploaded (In absence of documentary evidence your claim to be State/Central Govt. owned agency shall be ignored)?	
11.	Please confirm whether you are covered under the MSMED Act 2006. If covered, indicate category (i.e. micro unit, small unit or medium enterprise) and enclose certification/ requisite document/ registration certificate.	
12.	Please confirm that the you are agreeable with our procedure for bid evaluation procedure as per clause 1.20 of Section-I.	
13.	Please confirm that the you are agreeable with our project timelines as per clause 3.04 of Section-III.	
14.	Please confirm that you have noted Important tender details and Key dates as per Section-II.	
15.	Please confirm your acceptance for completion period and liquidated damages as per Clause 5.08 of Section-V.	
16.	Please confirm that quantity variation shall be acceptable to you as stipulated under Clause 5.09 of Section-V.	
17.	Please confirm that extension clause shall be acceptable to you as stipulated under Clause 5.10 of Section-V.	
18.	Please confirm that performance security deposit shall be acceptable to you as stipulated under Clause 5.11 of Section-V.	
19.	Please confirm that payment terms as per Clause 5.12 of Section-V is acceptable to you.	
20.	Please confirm that the prices of offered services are on Firm basis and as such, no price variation shall be claimed.	
21.	Please confirm your acceptance to arranging Insurance as per Clause 5.15 of Section-V.	
22.	Please confirm your acceptance to Indemnification towards damage to property and injury to personnel as per Clause 5.33 of Section-V.	
23.	Please confirm that for evaluation of bids, the details given in the Commercial Questionnaire will prevail over the details furnished anywhere in the offer.	
24.	Please confirm that you have uploaded undertaking as per Undertaking-I in Toto and hard copy shall be submitted as per key dates.	
25.	Whether agreeable to all terms & conditions and all Clauses/Sub clauses of tender.	

S.N.	Particulars	To be filled by Bidder
26.	Please confirm that you have noted our amendments/corrigendum issued so far and submit your offer accordingly.	
27.	Please confirm that scanned copies all the schedules except price schedule have been uploaded.	
28.	Please confirm that you have carefully noted the date of pre-bid meeting.	
29.	Whether check-list and documents mentioned in checklist has been enclosed.	

PLACE:

SIGNATURE OF BIDDER

NAME IN FULL

DATE

DESIGNATION/ STATUS IN THE FIRM

COMPANY SEAL

SCHEDULE- 3**SCHEDULE OF TECHNICAL AND COMMERCIAL DEVIATIONS**

(To be kept in Cover-2)

We/I have carefully gone through the commercial requirement of specification and the General condition of contract and we/I have satisfied ourselves/myself and hereby confirm that our/my offer strictly conforms to the requirements of technical specification and general conditions of contract except for the deviations, which are given below:

S. No.	Descriptions & Clause No. of the specification & page number	Stipulation in specification	Deviation offered	Remarks regarding justification of the deviation
[A] Technical Deviation				
[B] Commercial Deviation				

Except for aforesaid deviations, the entire order, if placed on us, shall be executed in accordance with your specification and any other conditions, variation/deviation etc. if found elsewhere in our offer should not be given any considerations while finalizing the tender.

PLACE:

SIGNATURE OF BIDDER

NAME IN FULL

DATE

DESIGNATION/ STATUS IN THE FIRM

COMPANY SEAL

SCHEDULE- 4

SCHEDULE OF QUALIFYING REQUIREMENTS
(To be kept in Cover-2)

1	Whether copy of Certificate of GST Registration No. in the Name of Bidder/ Firm is enclosed	Yes / No
2	Whether copy of PAN in the Name of Bidder/ Firm is enclosed.	Yes / No
3	Whether copy performance report alongwith Work Completion Certificate is enclosed. OR Whether Work performance certificate from other department where the firm has executed work is enclosed.	Yes / No
4	Whether a copy of details of past executed works/ ongoing works is enclosed	Yes / No
5	Whether details of experienced engineers employed by the firm is enclosed	Yes / No
6	Whether Copy of CERT-IN empanelment alongwith copy of valid accreditation from NABCB is enclosed. OR Whether Copy of CERT-IN empanelment alongwith agreement with certification agency having valid accreditation for National Accreditation Board for Certification Bodies (NABCB) is enclosed.	Yes / No
7	Whether Copy of valid ISO 27001-2022 or SOC-2 type certificate is enclosed.	Yes / No

Date :

Place :

SIGNATURE
NAME & SEAL OF BIDDER**Note:**

1. The offer(s) of such bidder(s) which are not found to fulfil aforementioned qualifying requirement shall not be considered for price bid opening and evaluation of tender.
2. If required addl. sheets may be used to furnish above information.

SCHEDULE-4(A)

DETAILS OF EXPERIENCED EMPLOYEES EMPLOYED BY THE BIDDER
 (To be kept in Cover-2)

A. Bidder having at least 10 Information Security professional / Cyber Security professional (having cyber security certification like CEH / OSCP / CISA / CISSP / ISO 27001/ CCIE/ CISM/ Certified SOC Analyst)		
S/N	Name of Engineer	Qualification
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
B. Bidder having at least 5 Lead Auditor/Lead Implementer having relevant experience in certification of ISO 27001 as on bid submission date		
S/N	Name of Engineer	Qualification
1		
2		
3		
4		
5		

Note:-

1) Copy of relevant documents regarding experienced employees to be submitted.

Date :

Place :

**SIGNATURE
NAME & SEAL OF BIDDER**

SCHEDULE-4(B)

DETAILS OF PAST EXPERIENCE OF THE BIDDER
 (To be kept in Cover-2)

S/N	Name of Order placing authority indicating address & contact details	Particular of work	Order No. & Date	Order Value	Date of Commencement	Date of Completion	Present Status

Note:- The past experience should include order details to substantiate following experience criteria:-

- 1) The bidder should have experience of at least 03 years in providing Information Security Auditing Services/Cyber Security Auditing Services/ consultancy for implementation of ISMS, on the date of bid submission.
- 2) Bidder/Certification agency should have completed Minimum 5 Nos. of certification projects for obtaining ISO 27001:2013/2022 certifications including minimum 02 Nos in Government/ PSU Data Centres.
- 3) Relevant documents and Copy of the ISO 27001:2013/2022 Certificate of the above organization(s) to be submitted.

Date :

Place :

**SIGNATURE
NAME & SEAL OF BIDDER**

SCHEDULE-5**DETAILS OF ONGOING WORKS WITH THE BIDDER****(TO BE KEPT IN ENVELOPE-III)**

S/ N	Particulars of works	Name of organisation	Order No. & date	Order value	Value of works executed	Value of balance works to be executed
1	2	3	4	5	6	7
1						
2						
3						
4						
5						
6						

SIGNATURE
NAME & SEAL OF BIDDER

SCHEDULE-6

(To be kept in Cover-2)
Litigation History

Pending Litigation

- No pending litigation, arbitration and other claims in the last five years.
- Pending litigation, arbitration and other claims in the last five years.

Year	Outcome as Percent of Total Assets	Order Details	Total order amount (Order value INR in Lakh)
		Order No. & Dt.: Name of Purchaser: Address of Purchaser: Matter in Dispute:	

PLACE: SIGNATURE OF BIDDER
 NAME IN FULL

DATE DESIGNATION/ STATUS IN THE FIRM
 COMPANY SEAL

SCHEDULE-7(To be kept in Cover-2)
CHECK-LIST

S.N.	Item	Response (Yes/No)
1.	Tender Cost submitted online & detailed submitted online with tender offer (Cover-1).	
2.	Earnest Money deposit (EMD)/ documentary evidence of exemptions scanned copy uploaded online (Cover-1).	
3.	Tender Form duly signed and scanned copy uploaded online (Cover-2).	
4.	GST Registration Certificate duly signed and scanned copy uploaded online (Cover-2).	
5.	Past experience documents and Copy of the ISO 27001:2013/2022 Certificate of the organization duly signed and scanned copy uploaded online (Cover-2).	
6.	Performance report alongwith Work Completion Certificate for MPPTCL duly signed and scanned copy uploaded online (Cover-2). OR Work performance certificate from other department where the firm has executed work duly signed and scanned copy uploaded online (Cover-2).	
7.	Copy of CERT-IN empanelment alongwith copy of valid accreditation from NABCB duly signed and scanned copy uploaded online (Cover-2). OR Copy of CERT-IN empanelment alongwith agreement with certification agency having valid accreditation for National Accreditation Board for Certification Bodies (NABCB) duly signed and scanned copy uploaded online (Cover-2).	
8.	Copy of valid ISO 27001-2022 or SOC-2 type certificate duly signed and scanned copy uploaded online (Cover-2).	
9.	Copy of relevant documents regarding experienced employees duly signed and scanned copy uploaded online (Cover-2).	
10.	PAN Card duly signed and scanned copy uploaded online (Cover-2).	
11.	Registration certificate of the Firm duly signed and scanned copy uploaded online (Cover-2).	
12.	Notarized Power of Attorney regarding confirmation of authorization to sign on behalf of the tenderer duly signed and scanned copy uploaded online (Cover-2).	
13.	Declaration by the Bidder (Undertaking-I) on Non-judicial stamp paper worth Rs.500/- duly notarized (Schedule-1) duly signed and scanned copy uploaded online (Cover-2).	
14.	Commercial Questionnaire (Schedule-2) duly filled-in, signed and scanned copy uploaded online (Cover-2).	
15.	Technical and Commercial Deviations (Schedule-3) duly filled-in, signed and scanned copy uploaded online (Cover-2).	
16.	Qualifying requirement (Schedule-4, 4A & 4B) duly filled-in, signed and scanned copy uploaded online (Cover-2).	
17.	Details of ongoing orders (Schedule-5) duly signed and scanned copy uploaded online (Cover-2).	
18.	Litigation History (Schedule-6) duly signed and scanned copy uploaded online (Cover-2).	

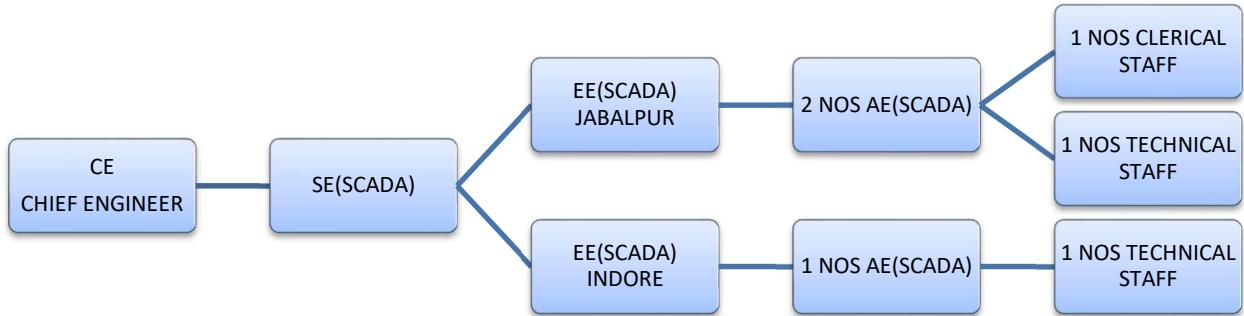
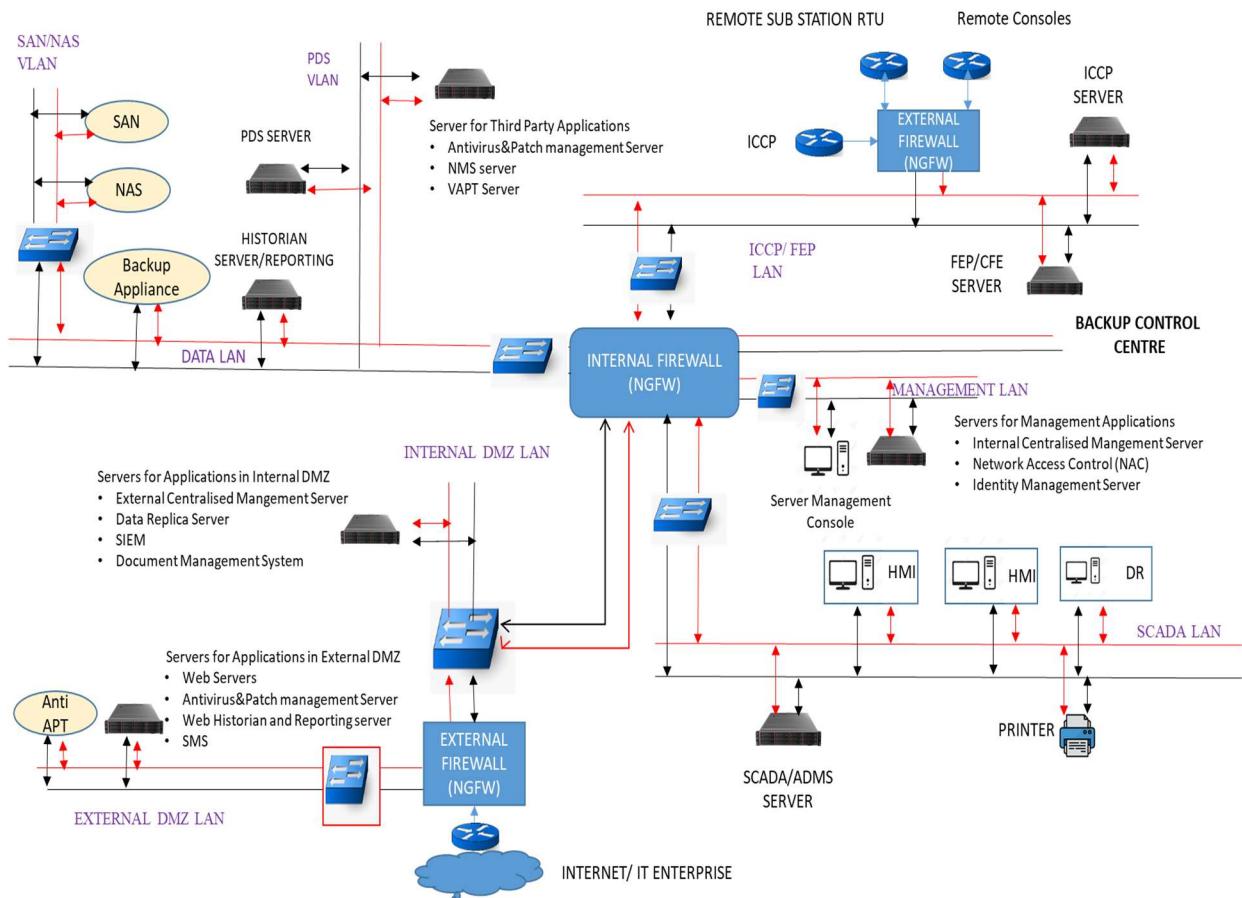
S.N.	Item	Response (Yes/No)
19.	All other relevant certificates, documents etc. in support of Techno-Commercial bid/ eligibility criteria and other requisite certificate/documents duly signed and scanned copy uploaded online (Cover-2).	
20.	Check List (Schedule-7) duly signed and scanned copy uploaded online (Cover-2)	
21.	Whether Price schedule in BoQ.xls file uploaded online(Cover-3)	

PLACE: SIGNATURE OF BIDDER

NAME IN FULL

DATE DESIGNATION/ STATUS IN THE FIRM

COMPANY SEAL

ANNEXURE-I**ORGANISATION CHART OF TRANSCO SCADA****IT OT SYSTEM CONNECTIVITY AT TRANSCO SCADA JABALPUE AND INDORE**

DETAILS OF IT & OT SYSTEMS AT TRANSCO SCADA

S.No	EQUIPMENTS	SCADA SYSTEM at Jabalpur	SCADA SYSTEM at Indore
1	Servers + VM	15+28	15+26
2	Switches	10	10
3	Workstations/Console	12	12
4	SAN	1	1
5	NAS/Analytical Storage box	1	1
6	Remote Terminal through Routers	2	0
7	ROUTER	8	8
8	Firewall	6	6
9	GPS	2	2
10	Laptop/Desktop	3	3
11	FortiManager	1	NA
12	FORTIANALYZER	1	1
13	Forti Sandbox	1	1
14	Forti-NAC	1	
15	Forti Authenticator	1	NA
16	Forti NDR	1	1
17	Cisco FMC	1	1
18	SAN Switch	2	2
19	Infotrend NAS	1	1
20	SIEM TOOL	1	1
21	KVM Switch	1	1
